

**AN EMPLOYEE'S PERCEPTION OF THE IMPORTANCE OF USING
ENGLISH IN THE WORKPLACE: A CASE STUDY AT PT. LTE**



RESEARCH PAPER

Submitted as a Partial Fulfillment of the Requirements
for Getting Bachelor Degree
in Department of English Education

by :

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**DEPARTMENT OF ENGLISH EDUCATION FACULTY OF TEACHER
TRAINING AND EDUCATION MUHAMMADIYAH UNIVERSITY OF
SURAKARTA**

2026

APPROVAL

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Submitted by:

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STATEMENT

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VALUE GIVEN BY THE LECTURE'
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I trully testify that there is no plagiarism of literary work in this research paper which submitted and it's really a work of mine, except the written references. If later it is proved that there is any plagiarism in tis research proposal , I will be fully responsible.

Surakarta, July 30, 2026

The Researcher

A handwritten signature in black ink, appearing to be 'Ashyifa F.A.A.', written in a cursive style.

ASHYIFA F.A.A

A320190044

MOTTO

“It’s fine to fake it till you make it. Until you do, until it’s true”

Taylor Swift

*“Allah memang tidak menjamin hidupmu akan selalu indah, tapi dua kali Allah berjanji bahwa :
fa inna ma’al usri Yusra, inna ma’al-usri yusro”*

(Qs. Al-Insyirah 94:5-6)

DEDICATION

This research paper is dedicated to:

Allah SWT

Mr. Fitri Kurniawan, always patient in giving support for the process of working the thesis

My beloved parents,

ACKNOWLEDGMENT

Alhamdulillahirobil'allamin,

All praise to be allah, the Most Gracious and Merciful, for the abundance of His mercy and guidance, the author was able to complete a research paper entitled “ The department of English Students’ Perception of The Value Given by The English Lecture ‘A phenomenical Approach”. This research paper was prepared to fulfill one of the requirements to achieve a Bachelor of Education degree in the Department of English Education, at the Faculty of Teacher Training and Education, Muhammadiyah University of Surakarta.

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7. Her future one , Arizal Maulana S.Komp for love and support
8. My brother, Zain Afwan Ariyanto

Salatiga, July 30, 2026

This Researcher



Ashyifa Fatwa A.A.

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ABSTRAK

Tujuan dari penelitian ini adalah untuk mengidentifikasi faktor faktor pentingnya penggunaan Bahasa Inggris di dalam dunia kerja, mendeskripsikan dengan cara bagaimana pembelajaran Bahasa Inggris melalui dunia kerja. Penelitian ini dilaksanakan di Salatiga pada bulan Februari hingga bulan Mei 2024. Jenis penelitian yang digunakan pada penelitian ini merupakan penelitian kualitatif dengan metode deskriptif dan wawancara. Subjek penelitian ini adalah karyawan yang bekerja di PT. Lintas Teknologi Evolusi. Data yang digunakan pada penelitian ini berupa kegiatan berbicara karyawan PT. LTE di Salatiga yang didapatkan melalui observasi, wawancara, dan dokumentasi. Hasil penelitian ini menunjukkan bahwa 1) Faktor Faktor yang dapat mempengaruhi karyawan untuk fasih dalam Bahasa Inggris antara lain menonton youtube, menonton film, sering berkomunikasi menggunakan bahasa Inggris. 2) Motivasi karyawan untuk lebih fasih dalam Bahasa Inggris adalah semakin berkembangnya jaman, terutama di dunia kerja, penggunaan Bahasa Inggris akan semakin penting dikarenakan banyaknya persaingan antara negara dan banyaknya kerja sama dengan negara luar. 3) Berdasarkan hasil penelitian diketahui bahwa cara karyawan menyelesaikan masalahnya adalah dengan sering berlatih berbicara dan menulis dengan teman sebaya untuk memastikan bahwa mereka dapat mengontrol dan mereview kesalahan satu sama lain.

Kata kunci : Berbicara, Bahasa Inggris, Pelatihan

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ABSTRACT

The purpose of this study is to identify the important factors behind the use of English in the workplace and to describe how English learning can be developed through work experience. This research was conducted in Salatiga from February to May 2024. The study used a qualitative approach with descriptive and interview methods. The participants were employees of PT. LTE. The data consisted of the employees' English speaking activities, which were collected through observation, interviews, and documentation. The findings show that : 1) Several factors help employees become fluent in English, including watching YouTube videos, watching movies, and communicating regularly in English. 2) Employees are motivated to improve their English because, as the world continues to develop, English has become increasingly important in the workplace due to global competition and growing number of international partnership. 3) The study also found that employees overcome their language difficulties by practicing speaking and writing with their coworkers, allowing them to monitor each other's progress and review each other's mistakes.

Keyword : Talk, English Language, training .

TABLE OF CONTENT

APPROVAL	i
STATEMENT	iii
MOTTO	iv
DEDICATION.....	v
ACKNOWLEDGMENT	vi
ABSTRAK.....	vii
ABSTRACT	viii
TABLE OF CONTENT.....	ix
CHAPTER 1 INTRODUCTION.....	1
A. Background of Study.....	1
B. Limitation of the study	2
C. Problem statement	3
D. Research Objectives	3
E. Significance of the study	3
CHAPTER II LITERATURE REVIEW.....	4
A. Previous Study.....	4
B. Theoretical Review	5
1. Definition of Ability	5
2. Definition of Language.....	6
3. Employee Perception.....	7
C. Theoretical Framework.....	7
CHAPTER III RESEARCH METHODS.....	9
A. Types of Research	9
B. Research Subjects and Objects.....	9
C. Data and Data Sources	10
F. Data Validity.....	12
CHAPTER IV FINDING AND DISSCUS.....	13
CHAPTER V CONCLUSION AND SUGGENTION	24
BIBLIOGRAPHY	27