

DAFTAR PUSATAKA

- Abdolshah, M., Khatibi, S. A. M., & Moghimi, M. (2018). Factors Influencing Job Satisfaction of Banking Sector Employees: (The case study: Asgariyeh and MehrIran Banks in Qazvin and Alborz, Iran). *Journal of Central Banking Theory and Practice*, 7(1), 207–222. <https://doi.org/10.2478/jcbtp-2018-0009>
- Adeel, M. M., Khan, H. G. A., Zafar, N., & Rizvi, S. T. (2018). Passive leadership and its relationship with organizational justice: Verifying mediating role of affect-based trust. *Journal of Management Development*, 37(2), 212–223. <https://doi.org/10.1108/JMD-05-2017-0187>
- AG, A., & Asghar, I. (2014). Impact of employee job satisfaction on their performance... a case study of banking sector in Muzaffargarh district, Pakistan. *Global Jurnal of Human Resource Management*, 2, 71–94.
- Akhtar, A., Nawaz, M. K., Mahmood, Z., & Shahid, M. S. (2016). Impact of high performance work practices on employees' performance in Pakistan: Mediating role of employee engagement Pakistan. *Pakistan Journal of Commerce and Social Sciences*, 10(3), 708–724. <http://hdl.handle.net/10419/188275>
- Al-Dmour, R., Yassine, O., & Masa'deh, R. (2018). A Review of Literature on the Associations among Employee Empowerment, Work Engagement and Employee Performance. *Modern Applied Science*, 12(11), 313. <https://doi.org/10.5539/mas.v12n11p313>
- Al-Douri, Z. (2020). Organizational justice and its impact on job satisfaction: Evidence from transportation industry. *Management Science Letters*, 10(2), 351–360. <https://doi.org/10.5267/j.msl.2019.8.035>
- Ali-Hassan, H., Nevo, D., & Wade, M. (2015). Linking dimensions of social media use to job performance: The role of social capital. *Journal of Strategic Information Systems*, 24(2), 65–89. <https://doi.org/10.1016/j.jsis.2015.03.001>
- Alromaihi, M. A., & Alshomaly, Z. A. (2017). Job Satisfaction and Employee Performance: a Theoretical Review of the Relationship Between the Two Variables. *International Journal of Advanced Research*, 6(1), 1–20. www.garph.co.uk
- Beltrán-Martín, I., & Bou-Llusar, J. C. (2018). Examining the intermediate role of employee abilities, motivation and opportunities to participate in the relationship between HR bundles and employee performance. *BRQ Business Research Quarterly*, 21(2), 99–110. <https://doi.org/10.1016/j.brq.2018.02.001>
- Cahyono, A. S. (2016). PENGARUH MEDIA SOSIAL TERHADAP PERUBAHAN SOSIAL MASYARAKAT DI INDONESIA. *Jurnal Ilmu Sosial & Ilmu Politik*, 140–157. <https://doi.org/10.5465/amj.2010.51468988>
- Cetinkaya, A. S., & Rashid, M. (2018). The Effect of Use of Social Media on Employee job Performance. *Journal of Internet Applications and Management*, 9(2), 5–20. <https://doi.org/10.34231/iuyd.437726>
- Chandrasekar, K. (2011). *WORKPLACE ENVIRONMENT AND ITS IMPACT ON*

ORGANISATIONAL PERFORMANCE IN PUBLIC SECTOR ORGANISATIONS.
I(1).

- Chasanah, U., Suyanto, M., & Istanto, Y. (2021). Internal marketing in its influence on organizational commitment: The mediation of job satisfaction and organizational justice. *WSEAS Transactions on Business and Economics*, 18, 712–731. <https://doi.org/10.37394/23207.2021.18.70>
- Chei, C. H. U. I., Yee, H. E. E. C. U. I., Men, L. P., Bee, L. L. O. O., Tunku, U., Rahman, A., & Business, F. O. F. (2014). *Quote Total R 805.00 \$80.50. 012*, 14356.
- Chen, X., Ou, C. X., & Davison, R. M. (2022). Internal or external social media? The effects of work-related and social-related use of social media on improving employee performance. *Internet Research*, 32(3), 680–707. <https://doi.org/10.1108/INTR-03-2020-0159>
- Chin, W. W., Chin, W. W., & Chin, W. W. (1998). The partial least squares approach to structural equation modelling. In Marcoulides G. A. (Ed.). *Modern Methods for Business Research*, 295(2), 295–336.
- Cho, T., Faerman, S. R., & Yoon, S. (2012). Participative Practices and In-Role Performance in the Korean Local Government: Focusing on an Individual's Perceptions of Human Resource Development Practices = Participative Practices and In-Role Performance in the Korean Local Government: Focusing on a. *The Korean Journal of Policy Studies*, 27(2), 43–65.
- Cropanzano, R., Molina, A. (2015). Organization Justice. In *International Encyclopedia of the Social & Behavioral Sciences* (Vol. 17).
- Cropanzano, R., Prehar, C. A., & Chen, P. Y. (2002). Using social exchange theory to distinguish procedural from interactional justice. *Group and Organization Management*, 27(3), 324–351. <https://doi.org/10.1177/1059601102027003002>
- Diamantidis, A. D., & Chatzoglou, P. (2019). Factors affecting employee performance: an empirical approach. *International Journal of Productivity and Performance Management*, 68(1), 171–193. <https://doi.org/10.1108/IJPPM-01-2018-0012>
- Ekhsan, M. (2019). Pengaruh Motivasi Kerja Dan Disiplin Kerja Terhadap Kinerja Karyawan. *Jurnal Ekonomi Dan Kewirausahaan*, 13(1). <https://doi.org/10.55208/aj.v2i1.27>
- Eryilmaz, M. E., Kara, E., Aydoğan, E., Bektaş, O., & Erdur, D. A. (2016). Quality Management in the Turkish Higher Education Institutions: Preliminary Findings1. *Procedia - Social and Behavioral Sciences*, 229, 60–69. <https://doi.org/10.1016/j.sbspro.2016.07.114>
- Faraj, S., Jarvenpaa, S. L., & Majchrzak, A. (2011). Knowledge collaboration in online communities. *Organization Science*, 22(5), 1224–1239. <https://doi.org/10.1287/orsc.1100.0614>
- Farisi, S., Irnawati, J., & Fahmi, M. (2020). Pengaruh Motivasi Dan Disiplin Kerja Terhadap Kinerja Karyawan. *Jurnal Humaniora*, 4(2), 15–33. <https://doi.org/10.55208/aj.v1i2.20>
- Fitri, M. E. Y., Yulianti, P., & Agus, I. (2018). *PENGGUNAAN MEDIA SOSIAL DI*

- LINGKUNGAN KERJA DI PERGURUAN TINGGI XYZ. IV(1), 88–100.*
- Gal, U., Jensen, T. B., & Lyytinen, K. (2014). Identity orientation, social exchange, and information technology use in interorganizational collaborations. *Organization Science*, 25(5), 1372–1390. <https://doi.org/10.1287/orsc.2014.0924>
- Garaika, D., & Darmanah, S.E., M. (2019). Metodologi Penelitian. In *CV. HIRA TECH*.
- Ghosh, Debjani, Sekiguchi, Tomoki, & Gurunathan, L. (2017). *Organizational embeddedness as a mediator between justice and in-role performance*.
- Gregory, B. T., Albritton, M. D., & Osmonbekov, T. (2010). The Mediating Role of Psychological Empowerment on the Relationships between P-O Fit, Job Satisfaction, and In-role Performance. *Journal of Business and Psychology*, 25(4), 639–647. <https://doi.org/10.1007/s10869-010-9156-7>
- Gunawan, H. (2018). Pengaruh Stres Kerja Terhadap Kinerja Karyawan. *Bongaya Journal for Research in Management (BJRM)*, 1(2), 56–61. <https://doi.org/10.37888/bjrm.v1i2.90>
- Güngör, P. (2011). The relationship between reward management system and employee performance with the mediating role of motivation: A quantitative study on global banks. *Procedia - Social and Behavioral Sciences*, 24, 1510–1520. <https://doi.org/10.1016/j.sbspro.2011.09.029>
- Hair, J. F., Sarstedt, M., Hopkins, L., & Kuppelwieser, V. G. (2014). Partial least squares structural equation modeling (PLS-SEM): An emerging tool in business research. *European Business Review*, 26(2), 106–121. <https://doi.org/10.1108/EBR-10-2013-0128>
- Hussein, A. S. (2015). Penelitian Bisnis dan Manajemen Menggunakan Partial Least Squares dengan SmartPLS 3.0. *Universitas Brawijaya*, 1, 1–19. <https://doi.org/10.1023/A:1023202519395>
- Hustia, A. (2020). Pengaruh Motivasi Kerja, Lingkungan Kerja Dan Disiplin Kerja Terhadap Kinerja Karyawan Pada Perusahaan WFO Masa Pandemi. *Jurnal Ilmu Manajemen*, 10(1), 81. <https://doi.org/10.32502/jimn.v10i1.2929>
- Hyder, S., Malik, M. I., Hussain, S., Tasneem, M., Kaleem, M., & Saqib, A. (2022). Organizational justice and employee in-role performance nexus: a dual theory perspective. *Cogent Business and Management*, 9(1). <https://doi.org/10.1080/23311975.2022.2124602>
- Ingsih, K., Prayitno, A., Waluyo, D. E., & Suhana, S. (2020). Mediating Roles of Job Satisfaction toward the Organizational Commitment of Employees in the Public Sector. *Journal of Asian Finance, Economics and Business*, 7(10), 999–1006. <https://doi.org/10.13106/jafeb.2020.vol7.no10.999>
- Jackson, L. (2014). The work engagement and job performance relationship: Exploring the mediating effect of trait emotional intelligence. *ProQuest Dissertations and Theses*, 59. http://proxy.library.vcu.edu/login?url=https://www.proquest.com/dissertations-theses/work-engagement-job-performance-relationship/docview/1627154503/se-2?accountid=14780%0Ahttps://media.proquest.com/media/hms/ORIG/2/5PknH?_a=ChgyMDIyMDUzMTIzMDQxMzQ0MzozNj

- Jufrizen. (2018). Peran Motivasi Kerja Dalam Memoderasi Pengaruh Kompensasi Dan Disiplin Kerja Terhadap Kinerja Karyawan. *The National Conferences Management and Business (NCMAB)*, 405–424.
- Kaplan, A. M., & Haenlein, M. (2010). Users of the world, unite! The challenges and opportunities of Social Media. *Business Horizons*, 53(1), 59–68. <https://doi.org/10.1016/j.bushor.2009.09.003>
- Khtatbeh, M. M., Mahomed, A. S. B., Rahman, S. bin A., & Mohamed, R. (2020). The mediating role of procedural justice on the relationship between job analysis and employee performance in Jordan Industrial Estates. *Heliyon*, 6(10), e04973. <https://doi.org/10.1016/j.heliyon.2020.e04973>
- Kurniawan, Y. R., & Harti. (2013). *Pengaruh Tingkat Penggunaan Sosial Media Terhadap Minat Berwirausaha Pada Mahasiswa Pendidikan Ekonomi Universitas Negeri Surabaya*.
- Leftheriotis, I., & Giannakos, M. N. (2014). Using social media for work: Losing your time or improving your work? *Computers in Human Behavior*, 31(1), 134–142. <https://doi.org/10.1016/j.chb.2013.10.016>
- Liao, G., Li, Y., Zhang, Q., & Li, M. (2022). Effects of Social Media Usage on Job Crafting for Female Employees during the COVID-19 Pandemic: Evidence from China. *Sustainability*, 14(19), 12413. <https://doi.org/10.3390/su141912413>
- Mascarenhas, C., Galvão, A. R., & Marques, C. S. (2022). How Perceived Organizational Support, Identification with Organization and Work Engagement Influence Job Satisfaction: A Gender-Based Perspective. *Administrative Sciences*, 12(2). <https://doi.org/10.3390/admsci12020066>
- Masterson, S. S., Lewis, K., Goldman, B. M., & Taylor, M. S. (2000). Forthcoming in the Academy of Management Journal Integrating Justice and Social Exchange 1 Forthcoming in the Academy of Management Journal Integrating Justice and Social Exchange 2. *Academy of Management Journal*, 43(4), 738–748.
- Matz, A. K., Woo, Y., & Kim, B. (2014). A meta-analysis of the correlates of turnover intent in criminal justice organizations: Does agency type matter? *Journal of Criminal Justice*, 42(3), 233–243. <https://doi.org/10.1016/j.jcrimjus.2014.02.004>
- Muda, I., Rafiki, A., & Harahap, M. R. (2014). Factors Influencing Employees ' Performance : A Study on the Islamic Banks in Indonesia University of North Sumatera. *International Journal of Business and Social Science*, 5(2), 73–81.
- Mwita, J. I. (2000). Performance management model: A systems-based approach to public service quality. *International Journal of Public Sector Management*, 13(1), 19–37. <https://doi.org/10.1108/09513550010334461>
- Nisyak, I. R. (2016). Pengaruh Gaya Kepemimpinan Dan Disiplin Kerja Terhadap Kinerja Karyawan (Sekolah Tinggi Ilmu Ekonomi Indonesia (STIESIA) Surabaya). *Jurnal Ilmu Dan Riset Manajemen*, 5(4), 1–21.
- Parks, D. J., Dawson, C. M., Morgan, S. D., Parson, S. R., Yakimowski, M. E., & Hawkins, W. D. (1998). *Predictors of Affective Organizational Commitment Among High School Principals*.
- Rahman, K. U., Akhter, W., & Khan, S. U. (2017). Factors affecting employee job

- satisfaction: A comparative study of conventional and Islamic insurance. *Cogent Business and Management*, 4(1). <https://doi.org/10.1080/23311975.2016.1273082>
- Ryu, K., Kim, H. J., Lee, H., & Kwon, B. (2021). Relative effects of physical environment and employee performance on customers' emotions, satisfaction, and behavioral intentions in upscale restaurants. *Sustainability (Switzerland)*, 13(17). <https://doi.org/10.3390/su13179549>
- Sajangbati, I. A. S. (2013). Motivasi, Disiplin, Dan Kepuasan Pengaruhnya Terhadap Kinerja Pegawai Pt. Pos Indonesia (Persero) Cabang Bitung. *Jurnal EMBA: Jurnal Riset Ekonomi, Manajemen, Bisnis Dan Akuntansi*, 1(4), 667–678. <https://ejournal.unsrat.ac.id/index.php/emba/article/view/2750>
- Saraih, U. N., Mohd Zaki, M. I. I., Mohd Karim, K., Sakdan, M. F., & Amlus, M. H. (2019). The influences of job performance, work-life balance and organizational justice on employees' career satisfaction. *Humanities and Social Sciences Reviews*, 7(5), 442–447. <https://doi.org/10.18510/hssr.2019.7549>
- Sarstedt, M., Ringle, C. M., Henseler, J., & Hair, J. F. (2014). On the Emancipation of PLS-SEM: A Commentary on Rigdon (2012). *Long Range Planning*, 47(3), 154–160. <https://doi.org/10.1016/j.lrp.2014.02.007>
- Schmidt, G. B., Lelchook, A. M., & Martin, J. E. (2016). *The Relationship Between Social Media Co- worker Connections and Work - Related Attitudes*. 55, 439–445.
- Sun, Y., Zhu, M., & Zhang, Z. (2019). How Newcomers' Work-related use of enterprise social media affects their thriving at work-the Swift Guanxi Perspective. *Sustainability (Switzerland)*, 11(10). <https://doi.org/10.3390/su11102794>
- Turangan, R. B., Pangemanan, S. S., & Tielung, M. V. J. (2016). Employee Performance Analysis Through Leadership Style, Motivation & Work Discipline (At Waroeng Charity Manado). *Jurnal EMBA*, 4(1), 1068–1076.
- Unterhitzengerger, C., & Bryde, D. J. (2019). Organizational Justice, Project Performance, and the Mediating Effects of Key Success Factors. *Project Management Journal*, 50(1), 57–70. <https://doi.org/10.1177/8756972818808984>
- Van Wingerden, J., & Poell, R. F. (2017). Employees' perceived opportunities to craft and in-role performance: The mediating role of job crafting and work engagement. *Frontiers in Psychology*, 8(OCT), 1–9. <https://doi.org/10.3389/fpsyg.2017.01876>
- Yilmaz, O. (2015). Revisiting the impact of perceived empowerment on job performance: Results from front-line employees. *Turizam*, 19(1), 34–46. <https://doi.org/10.5937/turizam1501034y>
- Yorulmaz, M., & Karabacak, A. (2021). Organizational justice perception and organizational citizenship behavior of shipyard workers: the role of identification and emotional intelligence. *Maritime Business Review*, 6(3), 268–279. <https://doi.org/10.1108/MABR-08-2020-0054>
- Zhang, F., Liu, Y., & Wei, T. (2021). Psychological Capital and Job Satisfaction Among Chinese Residents: A Moderated Mediation of Organizational Identification and Income Level. *Frontiers in Psychology*, 12(October), 1–9. <https://doi.org/10.3389/fpsyg.2021.719230>