

# CHAPTER I

## INTRODUCTION

The present writer provides several parts that this chapter will be discussed as follow: Background of the Research, The Statement of Problem, The Objectives of the research, The Limitation of the Research. The Benefits of the Research

### A. Background of the Research

Language is a way to communicate toward another both for speaker and interlocutor , language only can understand with people who are be able to speak it , and now days the most language that has been used for communicating people all around the world to express feeling and delivering thought and also to utter a Complain, according to (Dan, 2017) about complain stated that, the meaning of complaining can be simplify as follow a kind of expression to show dissatisfaction toward the other and it is common in daily interaction.

Politeness theory according to Robin Lakoff's theory politeness rules can be seen as a linguistic tools to catch on the systematic process. And Lakoff enhance his theory as follow be clear be polite and also make interlocutor feel good., and his theory Lakoff suggest the speaker to mind a set of Politeness rules to make the interlocutor feel good and to avoiding broke relationship each other and on (Endang Fauziati, 2016) state Lakoff has three rules in politeness theory they are as follow : be clear , be polite, make a feel good—be friendly )

Speech act, (Mansoor, 2019)on his/her journal stated that according to Gieason&ratner (1998) Politeness could be defines as a way to care about interlocutor feeling or any kind between communication and interaction with a positive face.. also on his/her journal stated that speech act divide into two direct and indirect speech act, direct speech act refer to a interrogative or a question sentences of speech act, while indirect speech act is have a declarative form.

The notion of Speech act Complaining According to (Dan, 2017)cited on Aliche et al (1992) stated that, the meaning of speech act of complaining as follow a kind of expression to show dissatisfaction toward the other and it is common in daily

interaction. In this study the present writer focused on complain strategy that depicted in (*Downhill*, 2020) Movie

The story begin with a family while doing a holiday in Austria, It is seem like a happy family at the start they were skiing in a high mountain in one of Austrian mountain, the main character of this movie Peter seem like he know all single part of that area and time after while they are taking a breakfast there was avalanche instead of escape to a safe place peter may do that but he tell his family that is fine and common to happen and finally he and his family got a little accident by that event , and the one thing that makes his wife got upset because she and her children leaved by peter at that situation while avalanche is coming at the nearest area peter leaved all of his family to escape alone by his self.

And some things that make it worse are while peter is not admitting his fault instead of that peter may trying to find the interlocutor mistake in that case is his wife, and by that things the situation is getting worse also make his wife and his children getting bad relationship with him. A day after peters wife want to take a solo day which his wife want to take alone a full day and while peter take care with their children ,they are not in a good relationship .their communication is not going well also their children are seem do not want to be hangout with peter.

At the end of the story in this movie peter admitting about his fault and tell that peter do not like with what happened between peter and a whole of family member, by admitting his fault it is not make peters wife to accept peters confession easily but peter wife give one requirement to forgive about peter wife, that is peter have to change about what was peter doing and peter take it for granted that requirement ,also by the end of this story peter and his children got a good relationship because of his wife help, and after that peter are getting in good relationship with his wife by changing his behavior by his self.

It is important to study because not all of us know how to utter a Complain properly and most of them are not delivering complain in polite way. So this paper made for those who are want to utter a Complain properly appropriate with speech act in politeness theory with Movie as object to study, (*Downhill*, 2020)). Which in this paper the present writer focused on speech act of complain that depicted in(*Downhill*,

2020)movie as a formulation of problem with a title: Strategy of Complain Found in  
DOWNHILL MOVIE: Speech Act Analysis

### **B. The Statement of Problem**

- what are types of complaints that reflected in (*Downhill*, 2020)movie?
- what are strategies that delivered by main character of (*Downhill*, 2020) movie?

### **C. The Objectives of the research**

- To find the type of complaining speech act that depicted in (*Downhill*, 2020)movie
- to analyze how strategy of complaining delivered by main character in (*Downhill*, 2020) movie using a politeness approach

### **D. The Limitation of the Research**

The limitation of this research is the present writer claim that the limit of this research are focused on speech act of complain that depicted in (*Downhill*, 2020)Movie.

### **E. The Benefits of the Research**

- The practical benefits of this research paper. It is could be a reference as future present writer especially study in speech act of complain in Politeness theory
- Theoretical benefits this study can enrich the present writer especially study in speech act of complaints