

# CHAPTER 1

## INTRODUCTION

### **A. Background of the Study**

In daily life people use language to communicate with each other. They use language to express their feelings, emotions, opinions, etc. This process usually which is called as communication process. Communication can occur through several ways such as movements, speaking, comments, etc. According to Savignon (2002) communication is process of negotiation, interpretation and expression carried out continuously and aimed to obtain an information. Meanwhile, Carlson (2001) said that communication is a process of delivering information from its source to listeners who have three important components namely information, messages and understanding.

In this modern era, communication can be done without meeting face to face directly, but through social media. Now many people use social media for communication. The way they communicate on social media can be through exchange their comments each other. As stated in Oxford Dictionary (2008) that comment is spoken or writing statement which gives an opinion on or explains somebody or something. The developments of technology rapidly, make peoples express their opinion easily. This opinion can be positive or negative. The social media users can immediately give their comments to news or event on social media in any kind of expressions. Yule (1996) argued that someone's expression can be divided into several types such as thanking, giving, apologies, joy, anger, happiness, condolence, dislike, pleasure, etc. In addition, Nor rick (2015) stated that people in social media can produce some expressions such as apologizing, thanking, condoling, lamenting, worries, anger, worries, blaming, etc. The social media users usually provide various comments in response news in social media.

Now, Social media is a new trend all over the world, it is because with social media a person can share information with each other quickly. Facebook is a type of social media that allows someone to share their daily life stories by sharing status, photos and videos. The Facebook of famous people usually attract social media users' attention. One of Facebook that attracts the attention of social media users is Donald Trump's Facebook. Donald Trump is the current president of American. This number one person in America, often takes action that invite the attention of the world.

This attention can have either positive or negative responses. The last controversial action of Donald Trump was that he orders the United States military forces to kill General of Iran in a drone attack in Baghdad on Friday morning 03 January 2020. The

Iranian general, Qasem Soleimani is the leader of the Iranian Elite Quds Forces serving in the intelligence field. The reason of Donald Trump is because Qasem Soleimani is a threat to America in the future because Qasem will carry out attacks to America. There are negative comments coming from America and outside America against this Trump's actions.

As a consequence of Donald Trump's actions, he has to face a lot of angry expressions from the social media users in his social media account comments column, especially on his Facebook account. This expression of anger does not come only from Americans itself but from all over the world. According to McCarthy, Barnes & Alport (in Nasir and Ghani, 2013) anger is a negative destructive emotion which is usually associated with rage, wrath, trouble and sorrow. In addition, Dunn (2016) argued that anger is an emotion which is a response to feelings of being deceived, frustrated, attacked and treated unfairly. Whereas according to Merriam Webster Dictionary: Anger is a strong feeling of displeasure and usually of antagonism. When someone is angry they will usually comment strongly to express their emotions. The angry comments usually use words that are bad, insulting, annoying, teasing and hurting.

Some studies have been conducted to investigate anger expression. Putri (2017) found that there are seven different types of anger expression. They are passive anger, behavioral anger, verbal anger, overwhelmed anger, judgmental anger, deliberate anger, and retaliatory anger. She used the theory of LeMouze to analyze the types of anger expression. Ekawati (2018) found eight intention of anger expression showed by social media users in website. They are mocking, blaming, questioning, accusing, complaining, suggesting, commending, and threatening. She used Yule's theory to analyze the intention of anger expression, Grice's theory to analyze implicature and Cutting's theory to analyze the maxim violation. Whereas, Dikhawati (2019) found seven intention of anger expression. They are blaming, mocking, suggesting, complaining, threatening, accusing and commanding. She used Yule's theory to analyze intention of anger expression and the implicature, and Grice's theory to analyze the maxim violation.

In this study the researcher chose to use social media users comment on Donald Trump's Facebook as a data. The researcher chose Donald Trump because he is an important figure in the world who often grabs the attention of people all over the world through the actions and decisions he had ever made. The attention that peoples give is not only positive responses but also negative responses that can cause the anger response.

This example is taken from Donald Trump's Facebook comments related with the conflict between America and Iran.

Example:

Zie Mohammad : **Donald Trump is such a CRAZY & STUPID LEADER !!!!!  
Americans are so UNLUCKY to have a President like him  
!!! America soon will be a in HELLL !!!!!!!**

The comment above was written by Zie Mohammad in Donald Trump's Facebook which aimed to express his or her anger. He or she was angry because Donald Trump has killed Qosem Soleimani. The comment above can be categorized as verbal anger because Zie Mohammad express his or her anger by words and said that Donald Trump was such a crazy and stupid leader. So, Americans was so unlucky to have a president like him. The intention of the comment above was Zie Mohammad said that America was so unlucky to have president like Donald Trump because he was a crazy and stupid leader. The intention of the comment above was swearing. Zie Mohammad swore by said that Donald Trump was such a crazy and stupid leader. The comment which written by Zie Mohammad above was sound very rude and can be categorized as swearing.

In today's digital era, protests can be in the form of words written in the comments column on social media. This research focuses on the type of anger expression and the intentions of the social media users in producing anger expressions which are found in Donald Trump's Facebook comments after the murder of the Iranian general in a drone attack in Baghdad carried out on Trump's orders. Based on the explanation above, the researcher interested to do research entitled PRAGMATIC ANALYSIS OF ANGER EXPRESSION USED BY SOCIAL MEDIA USERS ON CONFLICT BETWEEN AMERICA AND IRAN FOUND IN DONALD TRUMP'S FACEBOOK COMMENTS.

## **B. Problem Statement**

Based on the background of the study above, the researcher establishes some problem statements as follows:

1. What are the types of anger expression used by social media users in Donald Trump's Facebook comments after the murder of Iranian General caused by Donald Trump's order?
2. What are the intentions of anger expression used by social media users in Donald Trump's Facebook comments after the murder of Iranian General caused by Donald Trump's order?

### **C. Objective of the Study**

Based on the problem statements above, the researcher formulated some objective of the study as follows:

1. To clarify the types of anger expression used by social media users in Donald Trump's Facebook comments after the murder of Iranian General caused by Donald Trump's order.
2. To elaborate the intentions of anger expression used by social media users in Donald Trump's Facebook comments after the murder of Iranian General caused by Donald Trump's order.

### **D. Benefit of the Study**

The benefit of this study can be divided into theoretical and practical benefit:

#### 1. Theoretically

The researcher expects that the result of this study could provide new information in the linguistic field, especially in pragmatic branch.

#### 2. Practically

##### a. English Teacher

The finding of this research can be used as one of references for English teachers and increase their knowledge of pragmatics especially about anger expressions.

##### b. Future Researcher

The finding of this research can be used as one of references for future researcher and can increase the knowledge of other researchers who will conduct research in the field of pragmatic especially on anger expressions. In addition, this research can motivated the other students to conduct research in the pragmatic field.