

DAFTAR PUSTAKA

- Acaray, A., & Akturan, A. (2015). The Relationship between Organizational Citizenship Behaviour and Organizational Silence. *Social and Behavioral Sciences*, 207, 472 – 482. doi:10.1016/j.sbspro.2015.10.117
- Adalja, A. A., Toner, E., & Inglesby, T. V. (2020). Priorities for the US Health Community Responding to COVID-19. *JAMA*, 323, 1343–1344. doi:10.1001/jama.2020.3413
- Akbar, M. R. (2013). Pengaruh Budaya Organisasi Terhadap Employee Engagement (Studi Pada Karyawan PT.Primatexco Indonesia Di Batang). *Journal of Social and Industrial Psychology*, Volume 2, 10-18. Retrieved from <https://journal.unnes.ac.id/sju/index.php/sip/article/view/2124>
- Arikunto, S. (2010). *Prosedur Penelitian Suatu Pendekatan Praktik*. 2010: Rineka Cipta.
- Azwar, S. (2009). *Metode Penelitian*. Yogyakarta: Pustaka Pelajar.
- Balaji, M., Jiang, Y., Singh, G., & Jha, S. (2020). Letting go or getting back: How organization culture shapes frontline employee response to customer incivility. *Business Research*, 111, 1-11. doi:10.1016/j.jbusres.2020.02.007
- Bar-On, R. (2010). Emotional Intelligence: An Integral Part of Positive Psychology. *South African Journal of Psychology*, 40(1), 54-62. doi:10.1177/008124631004000106
- Bester, J., Stander, M. W., & Zyl, L. E. (2015). Leadership Empowering Behaviour, Psychological Empowerment, Organizational Citizenship Behaviours And Turnover Intention In a Manufacturing Division. *Journal of Industrial Psychology*, 41, 1-14. doi:<http://dx.doi.org/10.4102/sajip.v41i1.1215>
- Brackett, M. A., Rivers, S. E., & Salovey, P. (2011). Emotional Intelligence: Implications for Personal, Social, Academic, and Workplace Success. *Social and Personality Psychology*, 5, 88–103. doi:10.1111/j.1751-9004.2010.00334.x
- Dayzibel, M., Sari, M. T., & Imawati, D. (2019). Pengaruh Iklim Organisasi Terhadap Perilaku Kewarganegaraan Organisasi Dengan Kualitas Hidup

- Pekerja Sebagai Mediator. *Jurnal Psikologi*, Vol 2, No 1, 26-31. doi:<https://doi.org/10.31293/mv.v2i1.4268>
- Dewi, P. S., & Rochintaniawati, D. (2016). Kemampuan proses sains siswa melalui pendekatan saintifik dalam pembelajaran ipa terpadu pada tema global warming. *EDUSAINS*, 8, 18-26. doi:<http://dx.doi.org/10.15408/es.v8i1.1564>
- Fadli, A. (2020). MENGENAL COVID-19 DAN CEGAH PENYEBARANNYA DENGAN “PEDULI LINDUNGI” APLIKASI BERBASIS ANDORID. Retrieved from https://www.researchgate.net/publication/340790225_MENGENAL_COVID-19_DAN_CEGAH_PENYEBARANNYA_DENGAN_PEDULI_LINDUNGI_APLIKASI_BERBASIS_ANDORID
- Ghozali, I. (2012). *Aplikasi Analisis Multivariate dengan Program IBM SPSS*. Yogyakarta: Universitas Diponegoro.
- Goleman, D. (2009). *Working With Emotional Intelligence*. London: Bloomsbury Publishing.
- Hartnell, C. A., Ou, A. Y., & Kinicki, A. (2011). Organizational culture and organizational effectiveness: A meta-analytic investigation of the competing values framework's theoretical suppositions. *Journal of Applied Psychology*, Vol. 96, No. 4, 677– 694. doi:10.1037/a0021987
- Joseph, D. L., Jin, J., Newman, D. A., & O’Boyle, E. H. (2015). Why does self-reported emotional intelligence predict job performance? A meta-analytic investigation of mixed EI. *Journal of Applied Psychology*, 100(2), 298 – 342. doi:10.1037/a0037681
- Khokhar, D., & Kush, T. (2009). Emotional Intelligence and Work Performance among Executives. *Journal of Psychology*, 5, 1-11. doi:10.5964/ejop.v5i1.281
- Kim, H., Chen, Y., & Kong, H. (2019). Abusive Supervision and Organizational Citizenship Behavior: The Mediating Role of Networking Behavior. *Sustainability*, 12(1), 1-18. doi:1
- Kramer, A., & Kramer, K. Z. (2020). The potential impact of the Covid-19 pandemic on occupational status, work from home, and occupational

- mobility. *Journal of Vocational Behavior*, 119.
doi:<https://doi.org/10.1016/j.jvb.2020.103442>
- Lovihan, M. A. (2014). Pengaruh Persepsi Budaya Organisasi terhadap Kinerja Karyawan Dimediasi oleh Organizational Citizenship Behavior. *JURNAL PSIKOLOGI TABULARASA*, VOLUME 9, NO.2 : 99 - 108. Retrieved from <http://jurnal.unmer.ac.id/index.php/jpt/article/view/223>
- Malik, A. (2014). Pengaruh Budaya Organisasi dan Loyalitas Kerja dengan Intensi Turnover pada Karyawan PT. Cipaganti Heavy Equipment Samarinda. *eJournal Psikologi*, Volume 2, Nomor 1: 65-75. Retrieved from [http://ejournal.psikologi.fisip-unmul.ac.id/site/wp-content/uploads/2014/06/Jurnal-Alfian%20Malik%20\(06-05-14-03-05-09\).pdf](http://ejournal.psikologi.fisip-unmul.ac.id/site/wp-content/uploads/2014/06/Jurnal-Alfian%20Malik%20(06-05-14-03-05-09).pdf)
- Martín, S. F.-S., & Topa, G. (2019). Motivational Orientations and Organizational Citizenship Behaviors: The Moderator Role of Perceived Discrimination in the Brexit Context. *Behavioral Science*, 9(3), 1-12. doi:10.3390/bs9030031
- Nurhayati, D., Minarsih, M. M., & Wulan, H. S. (2016). Pengaruh Kepuasan Kerja, Lingkungan Kerja Dan Loyalitas Kerja Terhadap Organizational Citizenship Behavior (OCB) (Studi Kasus Pada PT. Perwirabhakti Sentrasejahtera Di Kota Semarang). *Journal Of Management*, Volume 2 No.2, 1-24. Retrieved from <https://jurnal.unpand.ac.id/index.php/MS/article/view/477>
- Organ, D. W., Podsakoff, P. M., & MacKenzie, S. B. (2006). *Organizational Citizenship Behavior: Its nature, Antecedents, and Consequences*. London: Sage Publication.
- Prayudhayanti, B. N. (2014). PENINGKATAN PERILAKU INOVATIF MELALUI BUDAYA ORGANISASI. *EKOBIS*, 15, 19-32. doi:<http://dx.doi.org/10.30659/ekobis.15.2.19-32>
- Prihatsanti, U., & Dewi, K. S. (2010). Hubungan Antara Iklim Organisasi Dan Organizational Citizenship Behavior (OCB) Pada Guru SD Negeri Di Kecamatan Mojolaban Sukoharjo. *Jurnal Psikologi Undip*, Vol. 7, No. 1, 11-17. Retrieved from <https://ejournal.undip.ac.id/index.php/psikologi/article/view/2941/2628>
- Ratriani, V. R. (2020, Maret 16). *Jokowi Instruksikan Bekerja dari Rumah, Ini Arti Work From Home.* Retrieved from Kompas.Com:

- <https://www.kompas.com/tren/read/2020/03/16/195035165/jokowi-instruksikan-bekerja-dari-rumah-ini-arti-work-from-home?page=all#page2>
- Sabiq, Z., & Djalali, M. A. (2012). Kecerdasan Emosi, Kecerdasan Spiritual dan Perilaku Prososial Santri Pondok Pesantren Nasyru1 Ulum Pamekasan. *Jurnal Psikologi Indonesia*, Vol. 1, No. 2, hal 53-65. doi:<https://doi.org/10.30996/persona.v1i2.21>
- Satwika, P. A., & Himam, F. (2014). Kinerja Karyawan Berdasarkan Keterbukaan terhadap Pengalaman, Organizational Citizenship Behavior dan Budaya Organisasi. *JURNAL PSIKOLOGI*, VOLUME 41, NO. 2, 205 – 217. doi:[10.22146/jpsi.6950](https://doi.org/10.22146/jpsi.6950)
- Shahzad, F., Xiu, G., & Shahbaz, M. (2017). Organizational culture and innovation performance in Pakistan's software industry. *Technology in Society*, 51, 66-73. doi:[10.1016/j.techsoc.2017.08.002](https://doi.org/10.1016/j.techsoc.2017.08.002)
- Sumiyarsih, W., Mujiasih, E., & Ariati, J. (2012). Hubungan Antara Kecerdasan Emosional Dengan Organizational Citizenship Behavior (OCB) Pada Karyawan CV. Aneka Ilmu Semarang. *Jurnal Psikologi Undip*, Vol. 11, No.1, (19-27). doi:<https://doi.org/10.14710/jpu.11.1.9>
- Susanti, R. (2015). Hubungan Religiusitas dan Kualitas Kehidupan Kerja dengan Organizational Citizenship Behavior (OCB) Pada Karyawan. *Jurnal Psikologi*, Volume 11 Nomor 2 (94-102). doi:[http://dx.doi.org/10.24014/jp.v11i2.1400](https://dx.doi.org/10.24014/jp.v11i2.1400)
- Tika, M. P. (2008). *Budaya Organisasi dan Peningkatan Kinerja*. Jakarta: Bumi Aksara.
- Unhale, S. S., Sanap, S., Wadatkar, S., Sagrule, S., Bilal, Q., Thakhre, S., . . . Biyani, K. R. (2020). A REVIEW ON CORONA VIRUS (COVID-19). *International Journal of Pharmaceutical and Life Sciences*, 6(4), 109 - 115. Retrieved from https://www.researchgate.net/publication/340362876_A REVIEW_ON_CORONA_VIRUS_COVID-19
- Winanti, P. S., & Mas'udi, W. (2020). *Covid-19 Menangani Tata Kelola di Indonesia*. Yogyakarta: Gadjah Press Universitas Mada.
- Yaffe, T., & Kark, R. (2011). Leading by Example: The Case of Leader OCB. *Journal of Applied Psychology*, Vol. 96, No. 4, 806– 826. doi:[10.1037/a0022464](https://doi.org/10.1037/a0022464)

Yunaningsih, A. (2017). Budaya Organisasi Dan Komitmen Dosen Tetap PTS Di Kopertis Wilayah IV Jabar-Banten. *JURNAL MANAJEMEN DAN BISNIS (ALMANA)*, VOL. 1 NO. 3: 57-69. Retrieved from <http://journalfeb.unla.ac.id/index.php/almana/article/view/402>