

**REFUSAL UTTERANCES**  
**IN *BUKU SEKOLAH ELEKTRONIK* OF ENGLISH FOR GRADE XI**



**A RESEARCH PAPER**

**Submitted as a Partial Fulfillment of the Requirements  
for Getting Bachelor Degree of Education  
in English Department**

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**JULY, 2019**

### PRONOUNCEMENT

I as the writer, sign the statement below:

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IN *BUKU SEKOLAH ELEKTRONIK* OF ENGLISH FOR GRADE XI**

**RESEARCH PAPER**

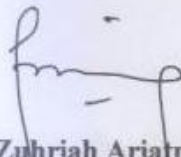
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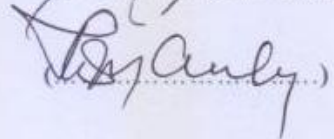
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## **MOTTO**

**“Gagal Di Satu Jalan Bukan Berarti Tak Ada Jalan Lain Untuk Meraih Sebuah Kesuksesan. Karena Allah SWT siapkan keberhasilan Itu dari segala arah dn tujuan”**

**(@heema.id)**

**La Tahzan, Innallaha Ma’ana ~ Janganlah kamu bersedih, sesungguhnya Allah bersama kita”**

**(QS. At-Taubah: 40)**

**“ALLAH makes the way to Jannah easy for him who treads the path in search of KNOWLEDGE”**

**(Prophet Muhammad [Peace Be Upon Him])**

## **DEDICATION**

This paper is dedicated to:

Allah SWT who always blesses me and gives me guidance and fluency in  
finishing this paper

My parents who always give me a motivation and pray for me anytime to  
become a successful person. My hero woman, I called mom, Kristini and  
my bravest man, I called dad, Edy Darmanto

My beloved brother who always support me, I called Varian Geraldny

My beloved friends in Department of English Education  
especially Bee Class

## ACKNOWLEDGEMENT

*Bismillahirrahmanirrahim*

*Assalamu'alaikum Wr.Wb.*

In the name of Allah SWT, the Most Beneficent and the Most Merciful, peace and blessing also upon the greatest prophet Muhammad SAW, his family and all of his followers including to all of us. First of all, the writer would like to express her deepest gratitude to Allah SWT the Almighty for His grace and enormous blessing so that the writer could finish her research paper. She also would like to give her gratitude, respect, and appreciation for the following people for their great contribution in the process of her study and then in writing this research paper, for all blessings so the researcher was able to finish this proposal entitled “**Refusal Utterances in *Buku Sekolah Elektronik* of English for Grade XI**”. In this occasion, the researcher would like to express her gratitude to:

1. Prof. Dr. Sofyan Anif, M.Si., the Rector of Muhammadiyah University of Surakarta.
2. Prof. Dr. Harun Joko Prayitno, the Dean of Faculty of Teacher Training and Education.
3. Mauly Halwat Hikmat, Ph.D. the Head of Department of English Education of Muhammadiyah University of Surakarta.
4. Dra. Siti Zuhriah Ariatmi, M.Hum, as her consultant, who has given her advice and unlimited knowledge patiently until the researcher finished her research.
5. Muamaroh, Ph.D., as her academic consultant, who has motivated her to do good things during her time studying in Muhammadiyah University of Surakarta.
6. All of English Department lecturers for the guidance and knowledge.
7. The author of BSE of English book for Grade XI revision 2017 who has given a permission to take the data.

8. Her beloved mother (Mrs. Kristini) and her father (Mr. Edy Darmanto) who always patient to see her grow up to be beautiful, educated lady, and smart. For all days they always pray for her until getting success and their greatest live and support for her at all until she can accomplish this script.
9. Her lovely brother, Varian Geraldly that always pray for her success and give her support until she better than before.
10. Her beloved relative her aunt (Rusmini), her uncle (Suwarso) and her cousin (Mbak Uci, Mas Santo, Mas Andri) have provided assistance and support her.
11. Her beloved big family of Department of English Education 2015, especially for BEE Class thank you so much for being such a great companion during our togetherness at campus.
12. Her beloved best friends “KONCO EDAN SQUAD”. (Diah Nur Cahyani, Dwiyanti, and Refi Setyani) Thanks for praying her, helping her and always make her laugh every day.
13. Her beloved best friends of “Empat Sekawan of FTU Squad”, Febriana Trikurnia Ayungningtyas, Alam Djati Nugraheni, and Shin Puan Maharani who always give her support and pray for her to finish her research paper.
14. Her beloved best motivator, Sulastri and Maulani Sophia Jasmine who always give her support and help her to arrange the script.
15. Her beloved friends of class, Fadhilla Ayu Sekarani, Ismah Nurialsa Putri, Putri Kensari, Radifah Oktias Ardanti, Aisyah Muna Aliyah, Siti Aprilia Ningsih, Anissa Putri Aningsih, Rohima Pramudita, Rezky Putri Diantama, Intan Mulyowati, Sri Handayani (Cli) for supporting her to finish the script, memories and experience during study in UMS.
16. Her other best-friend, research-partner, Fattah Ashari Leganata, who has motivated her to finish this research.
17. Her beloved best friends of FTU Squad always give her motivation to finish the script. Love you all.
18. The mail copy-shop who has helped her administration, and has given her tips and tricks.



19. All of staffs who have helped her in processing the administration and requirements needed.
20. A glass of Teh Tarik which always attend her during overtime to finish her research paper.
21. Her beloved Kpop Artist, Kang Daniel, Byun Baekhyun, Park Chanyeol and all members of BTS (Kim Seok-jin, Min Yoon-gi, Jung Ho-seok, Kim Nam-joon, Park Ji-min, Kim Tae-hyung, and Jeon Jung-kook), Thanks for supporting and giving her motivation to finish the script from his/their Live Instagram and V Live channel.

Thank you for all supports, suggestion, love, experiences, and laughs. The researcher hopes that this research is beneficial for everyone.

*Wassalamu 'alaikum warahmatullah wabarakatuh.*

Surakarta, 22 July 2019

The researcher,

Sellina Anggieta

## ABSTRAK

SELLINA ANGGIETA, A320150076. **REFUSAL UTTERANCES IN *BUKU SEKOLAH ELEKTRONIK OF ENGLISH FOR GRADE XI***. Skripsi. Fakultas Keguruan dan Ilmu Pendidikan. Universitas Muhammadiyah Surakarta. 2019.

Penelitian ini bertujuan (1) untuk menganalisis jenis-jenis ucapan penolakan dalam Buku Siswa BSE Bahasa Inggris untuk kelas XI, dan (2) untuk menggambarkan strategi penolakan yang digunakan dalam Buku Siswa BSE Bahasa Inggris untuk kelas XI. Jenis penelitian ini adalah deskriptif kualitatif. Objek penelitian ini adalah ekspresi penolakan yang digunakan dalam Buku Siswa BSE Bahasa Inggris untuk kelas XI. Data penelitian ini adalah semua ucapan yang mengandung niat penolakan yang ditulis dalam Buku Siswa BSE Bahasa Inggris untuk kelas XI dari bab satu hingga bab tiga. Sumber data penelitian ini adalah Buku BSE Bahasa Inggris untuk Siswa untuk kelas XI dan Buku BSE Bahasa Inggris untuk Guru kelas XI. Data ini dianalisis oleh Yang (2008) jenis-jenis ucapan penolakan, Beebe *et.al* (1990) dan Gass & Houck (1999) teori strategi penolakan. Hasil penelitian ini menunjukkan (1) peneliti menemukan bahwa ada tiga jenis ucapan penolakan yang terdiri dari penawaran, undangan dan saran. Persentase jenis tindakan penolakan ucapan adalah 52% dari penawaran, 12% dari undangan dan 36% dari saran, (2) peneliti menemukan bahwa tiga jenis strategi penolakan terdiri dari penolakan langsung, penolakan tidak langsung and penolakan tambahan. Persentase penolakan langsung memiliki nilai tertinggi (56%), diikuti oleh penolakan tidak langsung (44%) dan penolakan tambahan (0%).

**Kata Kunci:** Jenis-jenis ucapan penolakan, strategi penolakan

## ABSTRACT

SELLINA ANGGIETA, A320150076. **REFUSAL UTTERANCES IN *BUKU SEKOLAH ELEKTRONIK OF ENGLISH FOR GRADE XI***. Research Paper. Faculty of Teacher Training and Education, Muhammadiyah University of Surakarta. 2019.

This study aims (1) to analyze the types of refusal utterances in the English Students' Book of BSE for grade XI, and (2) to describe the refusal strategies used in the English Students' Book of BSE for grade XI. The types of this research is descriptive qualitative. The object of the study is refusal expression in the English Students' Book of BSE for grade XI. The data are all utterances containing refusal intents written in the English Students' Book of BSE for grade XI chapters one until chapter three. The data source are English Students' Book of BSE for grade XI and English Teachers' Book of BSE for grade XI. The data were analyzed by Yang (2008) types of refusal utterances, Beebe *et.al* (1990) and Gass & Houck (1999) refusal strategies theory. The result of this study shows that (1) there are three types of refusal utterances consists of offer, invitation and suggestion. The percentage of types of refusal utterances acts are 52% of offer, 12% of invitation and 36% of suggestion, (2) there are three types of refusal strategies consists of direct refusal, indirect refusal and adjunct refusal. The percentage of direct refusal has highest frequency (56%), followed by indirect refusal (44%) and adjunct refusal (0%).

**Keyword:** types of refusal utterances, refusal strategies

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## **LIST OF ABBREVIATIONS**

AR	: Adjunct Refusal
Accept	: Acceptable functions as refusal
Agree/Pau	: Statement agreement or pause filters
Alter	: Statement of alternative
Apo	: Statement of regret/apology
Avoi	: Avoidance
Cri	: Criticize the request
DN	: Direct “No”
DR	: Direct Refusal
Dis	: Attempt to dissuade interlocutor
Empathy	: Statement of empathy
FO	: Favor offer
FDO	: Food drink offer
GO	: Gift offer
Gra	: Gratitude/appreciation
Gui	: Guilt trip
INV	: Refusal of Invitation
IR	: Indirect Refusal
Interloc	: Let interlocutor off the hook
Lack	: Lack of enthusiasm
Non Ver	: Non-verbal
NW	: Negative Willingness
OF	: Opportunity offer



OFF	: Refusal of Offer
Phil	: Statement of philosophy
Pos	: Statement of positive opinion
Prin	: Statement of principle
Promise	: Promise of future acceptable
PS	: Personal suggestion
R	: Response
REI	: Real invitation
RII	: Ritual invitation
RQ	: Refusal of Request
Reason	: Excuse/reason/explanation
Reply	: Unspecific or indefinite reply
Req	: Request/empathy/assistance
Self	: Self-defense
St.Cond	: Set condition for future or past acceptable
SG	: Refusal of Suggestion
SIA	: Suggestion as initiating act
SS	: Solicited suggestion
St	: Stimulant
Threat	: Threat of statement of negative consequences
US	: Unsolicited suggestion
Ver	: Verbal
Wish	: Wish