

DAFTAR PUSTAKA

- Ahmadi, S. A. K., Tavakoli, S., dan Heidary, P. P.(2014). Perceived Organizational Support and Employee Engagement. *International Journal of Information Technology and Management Studies*. Vol. 1 Issue 1, : 55-67. Febuary 2014, ISSN.
- Alvi, A. K., Abbasi, A. S., dan Haider, R. (2014).Relationship of Perceived Organizational Support and Employee Engagement. *Sci.Int. (Lahore)*, 26 (2): 951-954.
- Arikunto, S. (2010). *Prosedur Penelitian. Suatu Pendekatan Praktek*. Edisi V. Jakarta: PT. Rineka Cipta.
- Ariwi, B. T. (2013). Analisis Pengaruh Gaya Kepemimpinan Transaksional dan Transformasional terhadap Employee Engagement di Head Office PT Darma Henwa Tbk. *Jurnal Ilmiah*. Vol. 2. No. 01: 1-7. Program Studi Manajemen Universitas Bakrie.
- Aslichati, I., Priyanto, A., dan Sumantri, D. E. (2015). Pengaruh Kepuasan Kerja terhadap *Work Engagement* Pegawai Universitas Terbuka di Pondok Cabe. *Penelitian Pengembangan Bahan Ajar*. Ilmu Administrasi Universitas Terbuka.
- Azwar, S. (2011). *Penyusunan Skala Psikologi*.Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2011). *Reliabilitas dan Validitas*. Edisi 4. Yogyakarta: Pustaka Pelajar.
- Bakker, A. B., dan Leiter, M. P. (2010). *Work Engagement: A Handbook of Essential Theory and Research*. New York: Madison Avenue.
- Christian, L. Y. (2015). Pengaruh *Perceived Organizational Support* dan Kepemimpinan *Situational* terhadap Kepuasan Kerja Toko Buku Uranus. *AGORA*. Vol. 3, No. 1: 442-449. Surabaya: Program Manajemen Bisnis, Program Studi Manajemen, Universitas Kristen Petra.
- Dawley, D., Jeffery D.H, dan Neil S.B. (2010). Perceived Organizational Support and Turnover Intention: The Mediating Effects of Personal Sacrifice and Job Fit. *The Journal of Social Psychology*. 150(3) pp: 238–257.
- De Leon, E. B. (2005). *Industrial Psychology*. Philippine: Rex Printing Company.
- Devi, V. R., dan Narayanamma, P. L. (2016). Impact of Leadership Style on Employee Engagement. *Pacific Business Review International*. Volume 1, Issue 1: 91-98. Dept. of Management Sikkim University.

- Dewi, K. S. (2009). *Kesehatan Mental (Mental Health)*. Edisi Kedua. Semarang: Badan Penerbit Universitas Diponegoro.
- Djafri, N. (2016). *Psikologi Manajemen*. Yogyakarta: Deepublish.
- Eisenberger, R., dan Robin, H. (1986). Perceived Organizational Support. *Journal of Applied Psychology*. 7(3) pp: 500-507.
- Eisenberger, R., Armeli S., Rexwinkel B., Lynch, P. D., and L. Rhoades. (2001). Reciprocation of Perceived Organizational Support. *Journal of Applied Psychology*, Vol. 86 No. 1, pp. 42-51.
- Ghozali, I. (2011). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 19. Edisi 5*. Semarang: Badan Penerbit Universitas Diponegoro.
- Gillet, N., Huart, I., Colombat, P., dan Fouquereau, E. (2013). Perceived Organizational Support, Motivation, and Engagement Among Police Officers. *Professional Psychology: Research and Practice*. Vol. 44, No. 1, 46–55. American Psychological Association.
- Giovanni, A., dan Hendrika, L. (2013). Studi Kausal Mengenai Pengaruh Budaya Organisasi dan Komunikasi Organisasi terhadap *Employee Engagement* di Hotel Sheraton Surabaya.
- Gokul, A., Sridevi, G. dan Srinivasan, P.T. (2012). The Relationship between Perceived Organizational Support, Work Engagement and Affective Commitment. *AMET International Journal of Management*. ISSN: 2231 – 6779 / July – Dec 2012.
- Goleman, D. (2003). *Emotional Intelligence: Kecerdasan Emosional Mengapa EI Lebih Penting dari pada IQ*. Alih Bahasa: T. Hermayu. Jakarta: Gramedia.
- Herawaty, D. (2015). Hubungan Kecerdasan Emosional dengan Partisipasi Guru Matematika dalam Forum Ilmiah. Pendidikan Matematika FKIP Universitas Bengkulu.
- Istijanto, M. M. (2010). *Riset Sumber Daya Manusia: Cara Praktis Mendeteksi Dimensi-dimensi Kerja Karyawan*. Jakarta : PT. Gramedia Pustaka Utama.
- Kahn, W.A., dan Maslach et.al. (1992). To be Fully There: Psychological Presence at Work. *Human Relations*. Vol. 45. pp.321-349.
- Kari, P. (2013). Pengaruh Kepuasan dan Motivasi Kerja terhadap Engagement Pegawai Tenaga Kependidikan di Politeknik Negeri Bandung. *Tesis*. Universitas Pendidikan Indonesia.

- Kiyani, A., Haroon, M., Liaqat, A. S; Mohammad, A. K, Syed, J.A. B., dan Rabia, A. (2011) “*Emotional intelligence and employee participation in decision-making*”, African Journal of Business Management Vol. 5(12), pp. 4775-4781, 18 June 2011. Available online at <http://www.academicjournals.org/AJBM>.
- Man, G. S., dan Hadi, C. (2013). Hubungan antara *Perceived Organizational Support* dengan *Work Engagement* Pada Guru SMA Swasta di Surabaya.
- Mangkunegara, A.A.A.P. (2009). *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: Remaja Rosdakarya.
- McBain, R.(2007). The Practice Of Engagement: Research Into Current Employee Engagement Practice. *Journal: Strategic HR Review*, Vol. 6, No. 6: 16-19.
- Milward, L. (2005). *Understanding Occupational & Organizational Psychology*. New Delhi: Sage Publication Ltd.
- Mubayidh, M. (2007). *Kecerdasan dan Kesehatan Emosional Anak: Referensi Penting bagi Para Pendidik dan Orang Tua*. Jakarta: Pustaka Al-Kautsar.
- Mujiasih, E. (2015). Hubungan Antara Persepsi Dukungan Organisasi (*Perceived Organizational Support*) dengan Keterikatan Karyawan (*Employee Engagement*). *Jurnal Psikologi Undip*. Vol.14 No.1 April 2015, 40 – 51.
- Munandar, A. A. (2012). *Psikologi Industri dan Organisasi*, Penerbit Universitas Indonesia (UI-Press), Jakarta.
- Murniati, F. B. (2012). Pengaruh Kepemimpinan terhadap *Employee Engagement* pada PT. PLN (Persero) Puskdiklat. *Jurnal Ilmiah*. Vol. 2. No. 01: 1-9. Program Studi Manajemen Universitas Kristen Petra.
- Muttaqien, F. (2014). Pengaruh Kepemimpinan dan Kompensasi terhadap Kepuasan Kerja Karyawan Outsourcing pada PT. BRI (Persero), tbk. Cabang Lumajang. *Jurnal WIGA*. Vol. 4 No. 1: 19-33. STIE Widya Gama Lumajang.
- Mwangi, C. I. (2014). Emotional Intelligence Influence on Employee Engagement Sustainability in Kenya Public Universities. *International Journal of Academic Research in Public Policy and Governance*. Vol. 1, No. 1: 75-92.
- Naujokaitiene, J., Tereseviciene, M., dan Zydziunaite, V. (2015). Organizational Support for Employee Engagement in Technology-Enhanced Learning. sgo.sagepub.com.

- O'Driscoll, M. P., dan Randall, D. M. (1999). Perceived Organisational Support, Satisfaction with Rewards, and Employee Job Involvement and Organisational Commitment. *Applied Psychology: An International Review*, 48(2), 197–209. doi:10.1111/j.1464-0597.1999.tb00058.x.
- Priyatno, D. (2008). *Mandiri Belajar SPSS Untuk Analisis Data dan Uji Statistik*. Yogyakarta: Media Kom.
- Puspasari, A. 2009. *Emotional Intelligent Parenting*. Jakarta: PT. Gramedia.
- Putra, R. G., Bastari, M.V., dan Kartika, E.W. (2015). Pengaruh Perceived Organizational Support terhadap *Turnover Intention* Melalui Kepuasan Kerja Sebagai Variabel Mediator di Restoran X Surabaya. Surabaya: Manajemen Perhotelan, Universitas Kristen Petra.
- Quang, H. N., Khuong, M. N., dan Le, N. H. (2015). The Effects of Leaders' Emotional Intelligence on Employee Engagement in Vietnamese Construction Companies – A Case of Hoa Binh Corporation. *Journal of Economics, Business and Management*, Vol. 3, No. 8: 746-752.
- Ravichandran, K., Arasu, R., dan Kumar, S.A. (2011). The Impact of Emotional Intelligence on Employee Work Engagement Behavior: An Empirical Study. *International Journal of Business and Management*. Vol. 6, No. 11: 157-169. Canadian Center of Science and Education.
- Rhoades, L., & Eisenberger, R. (2002). Perceived Organizational Support: A Review of the Literature. *Journal of Applied Psychology*, Vol. 87. No. 4: 698–714.
- Robbins, S. P., dan Judge, T. A. (2012). *Perilaku Organisasi*. Alih Bahasa: Diana Angelica, Ria Cahyani, dan Abdul Rosyid. Jakarta: Salemba Empat.
- Rohayati. (2014). Pengaruh Kepemimpinan Kredibel terhadap Employee Engagement dan Implikasinya terhadap Kinerja Pegawai Universitas Pendidikan Indonesia. *Tesis*. Sekolah Pascasarjana Universitas Pendidikan Indonesia.
- Saul, M. C., Woocheol, K., dan Taesung, K. (2015). Leadership and Employee Engagement: Proposing Research Agendas Through a Review of Literature. *Human Resource Development Review*. Vol. 14(1) 38-63. sagepub.com/journalsPermissions.nav.
- Scott-Ladd, B. and Chan, C.C.A. (2004) Emotional Intelligence and Participation in Decision Making: Strategies for Promoting Organizational Learning and Change.

- Setiawan, I. A. (2012). Hubungan antara *Perceived Organizational Support*, *Job Engagement*, dan *Task Performance* dengan *Organizational Citizen Behavior*. *Jurnal Sains Manajemen & Akuntansi*. Vol. IV. No. 2: 1-14.
- Solso, R. L., Maclin, O. H., dan Maclin, M. K. (2008). *Psikologi Kognitif*. Edisi Kedelapan. Alih Bahasa: Mikael Rahardanto., dan Kristianto Batuadji, S.Psi, M.A. Jakarta: Erlangga.
- Srivastava, S. K. (2010). *Organizational Behavior and Management*. India: Department of Psychology Mehra Offset Press.
- Sutrisno, E. (2009). *Manajemen Sumber Daya Manusia*. Jakarta: Prenada Media Group.
- Sugiyono. (2010). *Metode Penelitian Kuantitatif, Kualitatif, dan R & D*. Bandung: Alfabeta.
- Swathi, S. (2015). Impact of Leadership on Employee Engagement. *International Journal of Marketing, Financial Services & Management Research*. Vol.2, No. 5, May (2013). Online available at www.indianresearchjournals.com.
- Thor, S. (2012). Organizational Excellence: A Study of the Relationship Between Emotional Intelligence and Work Engagement in Process Improvement Experts. *Dissertation*. George Fox University.
- Undang-Undang Republik Indonesia Nomor 2 tahun 2002tentang *Kepolisian Negara Republik Indonesia*.
- Walgito, B. (2012). *Psikologi Sosial. Suatu Pengantar*. Yogyakarta: Andi Offset.
- Wexley, K. N., dan Yukl, G. A. (2007). *Perilaku Organisasi dan Psikologi Personal*. Alih Bahasa: Drs. Muh. Shobaruddin. Jakarta: PT. Rineka Cipta.
- Wibowo. (2013). *Perilaku dalam Organisasi*. Rajawali Press, Jakarta.
- Widjaja, D.C., dan Josephine, C.C. (2014). Analisa Pengaruh Kepemimpinan Transformasional terhadap *Employee Engagement* di “D’ Season Hotel” Surabaya. *Jurnal Ilmiah*. Program Manajemen Perhotelan, Fakultas Ekonomi, Universitas Kristen Petra.
- Yahya, K. K., Fairuzah, Z. M., dan Ari, W. (2012). An Empirical Study on the Influence of Perceived Organizational Support on Academic Expatriates' Organizational Commitment. *Journal of Organizational Management Studies*, pp: 1-14.