

**POLITENESS STRATEGIES OF APOLOGIZING UTTERANCES BY THE
STUDENTS OF ELEVENTH GRADE OF SMA MUHAMMADIYAH PK
KOTTABARAT SURAKARTA**



RESEARCH PAPER

**Submitted as a Partial Fulfillment of the Requirement for Getting Bachelor
Degree of English Department in School of Teacher Training and
Education**

**By:
ILMA RIZQI PRIMADINI
A320140115**

**DEPARTMENT OF ENGLISH EDUCATION
SCHOOL OF TEACHER TRAINING AND EDUCATION
UNIVERSITAS MUHAMMADIYAH SURAKARTA**

2018

APPROVAL

**POLITENESS STRATEGIES OF APOLOGIZING
UTTERANCES BY THE STUDENTS OF ELEVENTH GRADE
OF SMA MUHAMMADIYAH PK KOTTABARAT
SURAKARTA**

RESEARCH PAPER

By:

ILMA RIZQI PRIMADINI

A320140115

**Approved to be examined by Consultant
School of Teacher Training and Education
Muhammadiyah University of Surakarta**

Consultant



Dra. Siti Zuhriah Ariatmi, M.Hum.

NIDN. 0608076001

ACCEPTANCE

POLITENESS STRATEGIES OF APOLOGIZING UTTERANCES BY THE STUDENTS OF ELEVENTH GRADE OF SMA MUHAMMADIYAH PK KOTTABARAT SURAKARTA

RESEARCH PAPER

by:

Ilma Rizqi Primadini
A320140115

Accepted and Approved by the Board of Examiners
School of Teacher Training and Education
Muhammadiyah University of Surakarta

Team of Examiners:

1. Dra. Siti Zuhriah Ariatmi, M.Hum.
(Chair Person)

2. Agus Wijayanto, M.A. Ph.D.
(Member I)

3. Dr. Maryadi, MA.
(Member II)

(.....)
(.....)
(.....)



Dean,

Prof. Dr. Harun Joko Prayitno, M.Hum.

NIP. 19504281993031001

TESTIMONY

I am the researcher, signed on the statement bellow:

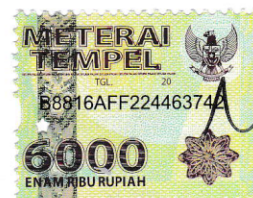
Name : Ilma Rizqi Primadini
NIM : A320140115
Study/Program : Department of English Education
Title : Politeness Strategies of Apologizing Utterances by the
Students of Eleventh Grade of SMA Muhammadiyah PK
Kottabarat Surakarta

Here with, I testify that in this research paper there in no plagiarism of the previous literary work, except those in which writing are referred manuscript and mentioned in the literary review and bibliography.

If after, the result of this publication article is proven as plagiarism, I will fully responsible and willing to accept sanction in according with applicable regulation.

Surakarta, 30 July 2018

The writer



ILMA RIZQI PRIMADINI
A320140115

MOTTO

Believe in your dream, fight for your dream, pray for your dream, and believe in ALLAH. He knows everything.

(Ilma Rizqi Primadini)

DEDICATION

This research paper dedicated to:

The best man I ever met in my 22 years old, my father, Sumarno.

The strongest woman in my life, my mother, Munawaroh. I love you so much,
forever.

My sisters and brother who always support me no matter what happen, Kak Diyan,
Mas Irwan, and Hanun.

ACKNOWLEDGEMENT



AssalamualaikumWarrahmatullahiWabarakatuh

In the name of Allah, the most powerful and merciful of everything in this world. Alhamdulillah, because of Allah the researcher can finish this research paper entitled **“POLITENESS STRATEGIES OF APOLOGIZING UTTERANCES BY THE STUDENTS OF ELEVENTH GRADE OF SMA MUHAMMADIYAH PK KOTTABARAT SURAKARTA”** this research paper is one of requirement of to finish the study in English Department of Muhammadiyah University of Surakarta. This research cannot be finished without many helps and supporting from many people. So, the researcher would like to express the big thanks to:

1. Dr. Sofyan Anif, M.Si, the Rector of Muhammadiyah University of Surakarta.
2. Prof. Dr. Harun Joko Prayitno, the Dean of Muhammadiyah University of Surakarta.
3. Mauly Halwat Hikmat, Ph.D. the Head of English Department of Muhammadiyah University of Surakarta.
4. Dra. Siti Zuhriah Ariatmi, M. Hum, as the consultant, who has given her time, advice, more knowledge and always support the researcher until this research paper finish.
5. All of the lecturers of Muhammadiyah University of Surakarta for all the beneficial knowledge that has received by the researcher.
6. The students of eleventh grade (IPA and IPS) of SMA Muhammadiyah PK Kottabarat Surakarta.
7. Her beloved parents who always give her more motivations and support.
8. Her beloved sisters, brother, and her niece.
9. Her family.
10. Her best friends since on senior high school, Dita, Ulya, Heni and Ima.

11. Her best friends from internet since 6 years ago, Kak Wiwid, Kak Kartika, Catur, and Syifa.
12. Her best friends from Bunder Power Girls (Myung, Al, Yayas, Bee, Debby, and Via).
13. Her friends from Class C (Amphitryon) and all of friends in Muhammadiyah University of Surakarta.
14. All of staff who helped the researcher in processing the administration.
15. Everybody who has helped the researcher that cannot be mention one by one.

WassalamualaikumWarrahmatullahiWabarakatuh

**POLITENESS STRATEGIES OF APOLOGIZING UTTERANCES BY THE
STUDENTS OF ELEVENTH GRADE OF SMA MUHAMMADIYAH PK
KOTTABARAT SURAKARTA**

Ilma Rizqi Primadini, Siti Zuhriah Ariatmi

Department of English Education

Muhammadiyah University of Surakarta

Jl. A. Yani Tromol Pos 1 Pabelan, Kartasura, Surakarta

e-mail: ilma.rizqi02@gmail.com

Abstrak

Penelitian ini bertujuan untuk mendeskripsikan: (1) macam-macam atau tipe strategi permintaan maaf yang digunakan oleh siswa, (2) apa saja strategi kesopanan dari strategi permintaan maaf yang digunakan oleh siswa. Data yang digunakan dalam penelitian ini adalah kalimat permintaan maaf yang digunakan oleh para siswa. Teknik pengumpulan data adalah Discourse Completion Task atau DCT. Data-data tersebut dianalisis menggunakan teori dari Trosborg (1995) untuk menganalisis ungkapan permintaan maaf, serta teori dari Brown dan Levinson (1987) untuk menganalisis strategi kesopanan. Hasil penelitian menunjukkan: (1) ada sebelas macam atau tipe dari ungkapan permintaan maaf yang digunakan oleh parasiswa, yaitu; explicit acknowledgement sebanyak 25%, offer of repair sebanyak 15.1%, promise for forbearance sebanyak 2.7%, minimizing strategy sebanyak 1.8%, expression of regret sebanyak 24.4%, offer of apology sebanyak 1.8%, request for forgiveness sebanyak 8.8%, explicit explanation sebanyak 11.3%, explicit denial of responsibility sebanyak 0.2%, attacking the complainer sebanyak 0.7%, blaming someone else sebanyak 0.2%, dan data yang tidak valid sebanyak 8%. (2) ada tiga tipe strategi kesopanan yang digunakan oleh parasiswa, yaitu; bald on record sebanyak 8.8%, positive politeness sebanyak 26.8%, negative politeness sebanyak 52.5%, dan data yang tidak valid sebanyak 11.9%.

Kata kunci: strategi kesopanan, kesopanan, permintaan maaf, ungkapan permintaan maaf.

Abstract

This research aims to describe: (1) kinds of apologizing strategies used by the students, (2) the politeness strategies of apologizing strategies used by the students. The data of this research are apologizing utterance used by the students. The technique of collecting data is Discourse Completion Task or DCT. The data are analyzed by theory of Trosborg (1995) to analyze the apologizing utterance, also theory of Brown and Levinson (1987) to analyze the politeness strategies. The result shows that; (1) there are eleventh types of apologizing strategy, namely; explicit acknowledgement 25%, offer of repair 15.1%, promise for forbearance 2.7%, minimizing strategy 1.8%, expression of regret 24.4%, offer of apology 1.8%, request for forgiveness 8.8%, explicit explanation 11.3%, explicit denial of responsibility 0.2%, attacking the complainer 0.7%, blaming someone else 0.2%, and unvalid data 8%. (2) There are three types of politeness strategies, namely; bald on record 8.8%, positive politeness 26.8%, negative politeness 52.5%, and unvalid data 11.9%.

Key word: politeness strategies, politeness, apologizing, apologizing utterances.

TABLE OF CONTENTS

COVER	i
APPROVAL	ii
ACCEPTANCE.....	iii
TESTIMONY	iv
MOTTO	v
DEDICATION	vi
ACKNOWLEDGEMENT	vii
ABSTRAK.....	ix
ABSTRACT	x
TABLE OF CONTENT	xi
LIST OF ABBRIVIATIONS	xiii
LIST OF TABLES	xiv
LIST OF APPENDIX	xv
CHAPTER I INTRODUCTION	
A. Background of the Study	1
B. Problem Statements	2
C. Objective of the Study	2
D. Benefits of the Study	3
CHAPTER II LITERATURE REVIEW	
A. Underlying Theory	4
1. The Notion of Pragmatics	4
2. Speech Act	5
3. Apologizing Utterance	6
4. Types of Apologizing Strategies	7
5. Politeness	8
B. Previous Study	14
CHAPTER III RESEARCH METHOD	
A. Research Type	20
B. Research Object.....	20
C. Data and Data Source	20

D. Technique of Collecting Data	20
E. Technique of Analyzing Data	21
CHAPTER IV DATA ANALYSIS, FINDING AND DISCUSSION	
A. Data Analysis	23
B. Finding.....	71
C. Discussion of Finding.....	73
CHAPTER V CONCLUSSION AND SUGGESTION	
A. Conclusion	75
B. Implication	76
C. Suggestion.....	76
BIBLIOGRAPHY	77
APPENDIX	81

LIST OF ABBREVIATIONS

EA	: Explicit Acknowledgement
OR	: Offer of Repair
PF	: Promise for Forbearance
MS	: Minimizing Strategies
ER	: Expression of Repair
OA	: Offer of Apology
RF	: Request for Forgiveness
EE	: Explicit Explanation
EDR	: Explicit Denial Responsibility
AC	: Attacking the Complainer
BSE	: Blaming Someone Else
BR	: Bald on Record
PP	: Positive Politeness
NP	: Negative Politeness

TABLE OF TABLES

Table

Table 3.1 Category classification of Discourse Completion Task (DCT).....	21
Table 4.19 Percentage of Apologizing Strategies.....	72
Table 4.20 Percentage of Politeness Strategies	73

LIST OF APPENDIX

Appendix I. Data of the Research.....	81
--	-----------