CHAPTER 1

INTRODUCTION

A. Baground of the Study

Communication is a way to interact with others. Communication can be done by some various ways such as by speaking, gestures, comments and others. Carlson (2001: 2) states that communication conveys information from its source to a destination some distance way. It has three components message, information and understanding. Communication also can be interpreted as continuous process of expression, interpretation and negotiation (Savignon, 2002). One of ways to communicate is by social media. Therefore, comments become a tool for communicating with others.

As stated in Oxford Dictionary (2008: 83) that comment is written or spoken statement which gives an opinion on or explains somebody or something. The developments of technology and internet users expend society to write their respond. Netizens can directly give their comments on the news which has been published on social media. People make a comment in terms of negative or positive point. The comment given by netizens can express any kind of expression. Yule (1996: 53) defines kind of expression such as thanking, pleasure, joy, anger, dislike, happiness, condolence, apologize and others. Netizens show different expression toward some news or information they read. Usually, people give comments in online media.

Generally, online media are used as communication tool which are connected through internet such as email, website, blog, and social media. According to Romli (in Tea: 2014) online media is mass media presented online in internet website. Thus, with media online people easy to convey arguments, responses, or comments towards some phenomena. Most of people deliver comments in website. Santoso (2016) stated website as sets of pages that presents kind of text, data and sound, video which form interconnected networking each connected to a hyperlink or network page. Briefly, website is

page containing various informations with one web domain for example Google, Facebook, Detikcom, and Yahoo. Website provides various topics such as education, politics, lifestyle, health, and news portal. *The Washington Post* is one of website that provides news portal information.

There is a comment column in news portal. Recently, The Washington Post published about rohingya refugees which capture the world attention because it tells about human rights. Mostly, the netizens write anger words in comments column rather than supporting the news. According to Merriam-Webster anger is a strong feeling of displeasure and usually of antagonism. It can be said that when people get angry they will express intense comments for example by using bad, teasing, insulting, hurting, or annoying words. There are many reasons netizens give anger comments, one of them is because they never experienced what happens in the news, so they just write what they want supposed to say.

In this paper the writer is interested in anger expression used by the netizen on rohingya refugees. As the writter found in the comment coloumn in Washington Post contains many of anger expressions written by the netizen from various countries. They show anger expression through the words. This example is taken from comment coloum of the news "*Why Aung San Suu Kyi isn't protecting the Rohingya in Burma*"

Example :

Pugoncrack : I have heard many people condemn the USA for not doing more before and during the holocaust. **Because these people are Muslims the world is doing nothing.**

The comments above was written by the netizen with account Pugoncrack who one of the washingtonpost reader. The comment was belongs to anger expression. Based on the stimuli of anger, the netizen felt angry because the news was about some ethnic who suffering injustice or exploited by the powerful. The locution of the comment above was Pugoncrack said that the people was muslim the world was doing nothing. The intention of the netizen to write the comment was blaming. Pugoncrack

blamed the USA for not give a hand seriously to Rohingya because this is concern with Islam. The participants of the comment *"Because these people are Muslims the world is doing nothing"* was the netizen and the other washingtonpost readers. Pugoncrack in here was the addresser and the readers were addressees. The conversation occurred when the news about Rohingya recently published in website. The Rakhine'people was reported became victim of political power. The implicatures was the world will help Rohingya only if they were not muslims. This implicatures was categorized as conventional implicatures. Pugoncrack did not give more information required about the way people in this world treated the Muslims. He or she also did not give more explanation about whose Muslim he referred to. And, the readers also did not get more explanation about the holocaust. So, this comment violating maxim of quantity.

Some other researchers have studied about anger expression. Susiati (2016) in her journal entitled *An Exploration of Anger Expression in Indonesian EFL learning context* investigates about how the students of the Departement of English Education Universitas muhammadiyah Surakarta express their anger in English as anger in an expression which relies on the context. Istiqomah (2013) in her researched *Speech Act Analysis of Anger in the film Something The Lord made* studies about type of speech act to deliver anger expression. Hussian and Sharma (2014) studied about *Anger Expression and Mental Health of Bully perpetrators* for examining anger expression style of the bully perpetrators and to see the relationship between anger expression style and mental health. Sinaceur and Tiedens (2006) in their journal entitled *Get mad and Get more then even: When and why anger expression is effective in negotiation* discussed about mass-testing tension of negotiation. Ilgar (2013) in his journal entitled *Trait Anger and Anger Expression Styles of Preschool Teacher Candidates in terms of Some Variable* determined trait anger and anger control of trainee teachers.

This research uses the netizens comment from Washington Post about rohingya news. The researcher intends to the implicature of anger

expression and the intension of using anger expression on rohingya refugees. So the writer conducts a research with the title PRAGMATIC ANALYSIS OF ANGER EXPRESSION USED BY NETIZEN ON ROHINGYA REFUGEES IN WEBSITE

B. Problem Statement

Based on the writer consideration, the writer establishes some questions for completing the research data there are:

1. What are the intensions of the anger expression in the news of Rohingya refugees?
2. What are the implicature of anger expression used in the social media comments of Rohingya refugees?
3. What maxims are violated in the Rohingya refugee's comments?

C. Objective of The Study

Based on the problem statement that have been formulated above, the objective of this study are:

1. To elaborate the intension of anger expression in the news of Rohingya refugees.
2. To elaborate the implicature of anger expression used in the social media comments of Rohingya refugees.
3. To elaborate the maxim violations of the anger expression in the Rohingya refugees comments.

D. Limitation of The Study

In conducting the research, the writer limits the problem that are going to be discussed. This research only deals with Anger Expression found in Washington Post news about Rohingya. This study aim to know the implicature of anger expression, maxim violations, and the intension of expressing anger by the netizens toward rohingya refugees. The comments are taken from WashingtonPost.

E. Benefit of The Study

After doing this research the writer hopes that this study can bring the benefit, foremost two benefit namely:

1. Theoritical

   To increase the knowledge in the field of linguistic, particulary in Pragmatics. The result of the study is exspected to be able to give some advantages for other researcher.

2. Practical Benefit

   a) Researcher

   This research will give more information to the next researcher about the anger expression and the implicature.

   b) College Student

   This research can give the other students to get inspiration for another study in linguistic area.

G. Research Paper Organizations

The study will be organized as follows :

Chapter I is introduction which consist of the background of the study, previous study, limitation of the study, problem statement, objective of the study, and benefit of the study.

Chapter II is underlying theory. It deals with the theory of notions of pragmatics, speech act theory, context, implicature, maxim violation, and anger theory.

Chapter III is research method which consist of type of research, object of the research, data and data source, method of collecting data, data validity, and method of analyzing data.

Chapter IV is research result. In this chapter, the researcher present the data analysis and discussion.

Chapter V is conclusion and suggestion.

Blibiography

Appendix