POLITENESS STRATEGIES OF DISAPPOINTMENT USED BY THE STUDENTS OF ENGLISH DEPARTMENT AT THE FIRST SEMESTER MUHAMMADIYAH UNIVERSITY OF SURAKARTA

RESEARCH PAPER
Submitted as a Partial Fulfillment of the Requirements for Getting Bachelor Degree of Education in English Department

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Always positive thinking and smile.

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DEDICATION

This research paper is specailly dedicated to:

My beloved parents:
Tahrul and Murtini

My beautiful sister:
Nurul Fadilah S.Pd
ANKNOWLEDGMENT

All the praises to Allah, the most powerful and merciful, with His blessing, so that the researcher can finish this research paper entitled “POLITENESS STRATEGIES OF DISAPPOINTMENT USED BY STUDENTS OF ENGLISH DEPARTMENT AT THE FIRS SEMESTER MUHAMMADIYAH UNIVERSITY OF SURAKARTA”. This research paper is one of requirement to finish studying in English Department of Muhammadiyah University of Surakarta. This research paper cannot be finished without many helps, supporting and guidance from several people. Therefore, the researcher would like to express big thanks to:

1. Prof. Dr. Harun Joko Prayitno, the Dean of Muhammadiyah University of Surakarta.
2. Mauly Halwat Hikmat, Ph.D. the Head of English Department of Muhammadiyah University of Surakarta.
3. Dra. Siti Zuhriah Ariatmi, M.Hum, as the consultant, who has given guidance, correction and much knowledge to the researcher until this researcher paper is finished.
4. All lecturers in English Department of Muhammadiyah University of Surakarta for all the knowledge that have given to the researcher.
5. Her beloved family, Mr. Tahrur and Mrs. Murtini who always give love, support, pray, and attention in her life.
6. Her beautiful sister, Nurul Fadilah S.Pd thanks for the support at any time.
7. Her good partner, A.S.K thanks for your attention and support in every moment.
9. Her best friend who always accompany from first semester, Elya, Rida, Yusti, Keke, Rizka, Aulia and Oza.
10. Everybody who has helped the researcher.

Thanks for all support and helping. The writer hopes that this research will give benefit for everyone.

Surakarta, 01 November 2017
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ABSTRACT

FAJAR LUSIANA/ A320130038/ POLITENESS STRATEGIES OF DISAPPOINTMENT USED BY STUDENTS OF ENGLISH DEPARTMENT AT THE FIRST SEMESTER MUHAMMADIYAH UNIVERSITY OF SURAKARTA. Research paper. School of Teacher Training and Education Faculty, Muhammadiyah University of Surakarta. November, 2017

The focus of this research is the expression of the disappointment used by the first semester students at Muhammadiyah University of Surakarta. This study aims to describe (1) politeness strategies of disappointment expression, and (2) pragmalinguistic of disappointment expression. The data of this research are disappointment utterances used by the students. The technique of collecting data is DCT model. Analyzing politeness strategies uses Brown and Levinsson (1987) theory and analyzing pragmalinguistic uses the theory of Kreidler (1998) and Frank (1972).

The results show that: (1) there are four politeness strategies that are used, 28% of bald on record, 3% of off record, 58% of positive politeness, and 10% of negative politeness. There are 38% of students can choose politeness strategies appropriately and 62% of students use politeness strategies inappropriately. More than half, students can not choose politeness strategies appropriately according to relative distance and behavior relationship. Most of them use bald on record to the unfamiliar hearer and higher position and also to the hearer who is unfamiliar and has equal position. (2) there are four pragmalinguistic that are used, declarative about 58%, using interrogative about 35%, imperative about 2% and exclamatory about 5%.

Keywords: disappointment expression, politeness strategies, pragmalinguistic
ABSTRAK


Hasil penelitian menunjukan: (1) ada empat strategi kesopanan yang digunakan, bald on record sebanyak 28%, off record sebanyak 3%, kesantunan positif sebanyak 58%, dan kesantunan negatif sebanyak 10%. Sebanyak 38% mahasiswa yang mampu menggunakan strategi kesantunan dengan tepat dan sebanyak 62% siswa tidak mampu menggunakan strategi kesantunan dengan tepat. Lebih dari setengah mahasiswa tidak mampu memilih strategi kesantunan dengan tepat sesuai jarak relative dan hubungan tingkah laku. Kebanyakan mereka menggunakan bald on record dengan pendengar yang tidak dikenal dan statusnya lebih tinggi serta dengan pendengar yang tidak akrab dengan sama sosial. (2) ada empat bentuk kalimat yang digunakan, deklaratif sebanyak 58%, menggunakan pertanyaan sebanyak 35%, kalimat perintah sebanyak 2% dan kalimat seruan sebanyak 5%.

Kata kunci: ekspresi kekecewaan, strategi kesantunan, bentuk kalimat
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LIST OF ABBREVIATIONS

BO : Bald on record
OR : Off record
PP : Positive politeness
NP : Negative politeness
CPN : Combination positive and negative politeness
DCT : Discourse Completion Task
DC : Declarative
IT : Interrogative
IM : Imperative
EX : Exclamatory
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