

DAFTAR PUSTAKA

- Afrizal, Poundra Rizky. 2014. "Pengaruh Konflik Dan Stres Kerja Terhadap Kepuasan Kerja (Studi pada Karyawan PT. Taspen (Persero) Cabang Malang)". *Jurnal Administrasi Bisnis (JAB)*. Vol. 8 No. 1, pp. 1-10.
- Agarwal, Richa. N. 2015. "Stress, Job Satisfaction and Job Commitment's Relation With Attrition With Special Referenceto Indian IT Sector". *Management and Innovation for Competitive Advantage*. Vol. 6 No. 5, pp. 720-731.
- Ahmed, A. and Muhammad, R. 2013. "Effects of Job Stress on Employees Job Performance A Study on Banking Sector of Pakistan". *IOSR Journal of Business and Management (IOSR-JBM)*. Vol. 11 No. 6, pp. 61-68.
- Ali, Warraich. U., Ahmed, R.R., Ahmad, N. and Khoso. I. (2014). "Impact of Stress on Job Performance: An Empirical study of the Employees of Private Sector Universities of Karachi, Pakistan". *Research Journal of Management Sciences*. Vol. 3 No. 7, pp. 14-17.
- Armstrong, M. 2009. *Human Resource Management Practice*. London, philadelphia: Kogan page.
- Anwar, A.B., Haris, M., Muhammad, A. and Muhammad, I. 2013. "The Effect of Work Stress and Compensation on the Employees Performance Trough Motivation and Job Satisfaction at the Private Life Insurance Companies in Jakarta, Indonesia". *IOSR Journal of Business and Management (IOSR-JBM)*. Vol. 9 No. 2, pp. 49-54.
- Astianto, Anggit dan Heru Suprihhadi. 2014. "Pengaruh Stres Kerja Dan Beban Kerja Terhadap Kinerja Karyawan PDAM Surabaya". *Jurnal Ilmu dan Riset Manajemen*. Vol. 3 No. 7, pp. 1-17.
- Ardiansyah, D.O. 2016. "Pengaruh Komunikasi Terhadap Kinerja Karyawan Dengan Dimediasi Oleh Kepuasan Kerja". *Jurnal Bisnis dan Manajemen*. Vol. 3 No.1, pp.16-30.
- Arifin, H. Muhammad. 2015. "The Influence of Competence, Motivation, and Organisational Cultureto High School Teacher Job Satisfaction and Performance". *International Education Studies*. Vol. 8 No. 1, pp. 38-45.
- Awadh, Ibtisan. M., Lucy, G. and Anwar. H.A. 2015. "Effects of Workplace Stress on Employee Performancein the County Governments in Kenya: A Case Studyof Kilifi County Government". *International Journal of Scientific and Research Publications*. Vol 5 No. 10, pp. 1-8.

- Aziri, Brikend. 2011. "Job Satisfaction: A Literature Review". *Management Research and Practice*. Vol. 3 No. 4, pp. 77-86.
- Bemana, S., Hamideh, M., Mohsen, G., Sayed, M.T. and Amir, H.G. 2013. "The Relationship among Job Stress and Job Satisfaction in Municipality Personnel in Iran". *World Applied Sciences Journal*. Vol.22 No. 2, pp. 233-238.
- Bitmis M.Gokhan and Azize, E. 2012. "The Moderating Effect of Work Stress on the Relationships Between Dimensions of Leader Member Exchange and Job Satisfaction". *Journal of Global Strategic Management*. Vol. 6 No. 1, pp. 112-120.
- Bajpai, J.V., Trupti, V.D. and Siddharth, B. 2015. "A Study of Impact of Work Stress on Job Satisfaction of Employees Working in Indian Banking Sector". *International Journal of Business Quantitative Economics and Applied Management Research*. Vol. 1 No. 11, pp. 27-32.
- Camelia, Bazgan. M. and Bazgan, M. 2011. "Stress Management and Work Performance-A Case Study". *Journal of Engineering Studies and Research*. Vol. 17 No. 3, pp. 11-17.
- Dhania, Dhini Rama. 2010. "Pengaruh Stres Kerja, Beban Kerja Terhadap Kepuasan Kerja (Studi Pada Medical Representatif Di Kota Kudus)". *Jurnal Psikologi Universitas Muria Kudus*. Vol. I No. 1, pp. 15-23.
- Edy. 2008. "Pengaruh Budaya Organisasional dan Lingkungan Kerja Terhadap Kinerja Perawat Rumah Sakit Mata Dr. YAP Yogyakarta Dengan Motivasi dan Kepuasan Kerja Sebagai Variabel Pemeditasi". *Jurnal Ekonomi dan Bisnis*. Vol. 2 No. 3, pp. 159-174.
- Fadli, Uus Md. 2012. "Pengaruh Kepuasan Kerja Terhadap Kinerja Dosen Universitas Singaperbangsa Karawang". *Jurnal Manajemen*. Vol. 9 No. 2, pp. 678-704.
- Fahmi, Irham. 2013. *Perilaku Organisasi*. Bandung: Alfabeta.
- Febrianto, R., dan Dewie, T.W. 2014. "Pengaruh Komitmen Organisasi Dan Stres Kerja Terhadap Kinerja". *Jurnal Ilmu Manajemen*. Vol. 2 No, pp. 941-951.
- Ghozali, Imam. 2008. *Structural Equation Modeling Metode Partial Least Square (PLS)*. Semarang: Badan Penerbit Universitas Diponegoro.
- Ghozali, Imam. 2011. *Teori, Konsep, dan Aplikasi dengan SPSS17*. Semarang: Badan Penerbit Universitas Diponegoro.

- Ghozali, Imam. 2011. *Konsep dan Aplikasi dengan Program Amos 19.0*. Semarang: Badan Penerbit Universitas Diponegoro.
- Hamid, Nur. Z.A. and Narehan, H. 2015. "The Relationship Between Workplace Environment and Job Performance in Selected Government Offices in Shah Alam, Selangor". *International Review of Management and Business Research*. Vol. 4 No. 3, pp. 846-851.
- Handoko, T. Hani. 2011. *Manajemen: Edisi 2*. Yogyakarta: BPFE.
- Hasibuan, M.S.P. 2002. *Manajemen Sumber Daya Manusia*. Jakarta: PT. Bumi Aksara.
- Heidjrachman, Ranupandojo dan Husnan, Suad. 2011. *Manajemen Personalialia*. Yogyakarta: BPFE-Yogyakarta.
- Hendriani, Susi dan Fitri, H. 2014. "Pengaruh Motivasi Dan Komunikasi Terhadap Kinerja Pegawai Dilingkungan Sekretariat Daerah Provinsi Riau". *Jurnal Aplikasi Bisnis*. Vol. 4 No. 2, pp. 124-156.
- Iqbal, Muhammad and Muhammad, A.W. 2012. "Impact of Job Stress on Job Satisfaction among Air Traffic Controllers of Civil Aviation Authority: An Empirical Study from Pakistan". *International Journal of Human Resource Studies*. Vol. 2 No. 2, pp. 53-70.
- Jehangir, Muhammad., Nasir. K., Ayaz, K., Muhammad, T.J. and Shaheed, S. 2011. "Effectsof Job Stresson Job Performance& Job Satisfaction". *Interdisciplinary Journalof Contemporary Researchin Business*. Vol. 3 No. 7, pp. 453-465.
- Khuong, M.N. and Vu, H.Y. 2016. "Investigate the Effects of Job Stress on Employee Job Performance-A Case Study at Dong Xuyen Industrial Zone, Vietnam". *International Journal of Trade, Economics and Finance*. Vol. 7 No. 2, pp. 31-37.
- Khuzaeni, MS., Idrus, D. and Solimun. 2013. "The Influence of Work Culture, Work Stress to the Job Satisfaction and Employees Performance in the State TreasuryService Office in Jakarta, Indonesia". *IOSR Journal of Business and Management (IOSR-JBM)*. Vol. 9 No. 2, pp. 49-54.
- Kotteeswari, M. and S.Tameem.S. 2014. "Job Stress and its Impacton Employees' Performance A Study with Referenceto Employees Workingin BPOS". *International Journal of Business and Administration Research Review*. Vol. 2 No. 4, pp. 18-25.

- Kristin, Juwita. 2012. "Analisis Rotasi Pekerjaan, Komunikasi Organisasi dan Pengaruhnya Terhadap Kinerja Melalui Kepuasan Kerja Karyawan (Studi Pada Rumah Sakit Islam Malang)". *Jurnal Riset Ekonomi dan Bisnis EKSIS*. Vol. 7 No. 3, pp 180-190.
- Kumari, Neeraj. 2011. "Job Satisfaction of the Employees at the Workplace". *European Journal of Business and Management*. Vol. 3 No.4, pp. 11-30.
- Kurniawan, Deny. 2008. *Tabel Distribusi*. *Forum Statistika* <http://ineddeni.wordpress.com>. Diakses pada 11.15 wib. tanggal 17 Mei 2017.
- Kusuma, Galih Candra. 2015. "Pengaruh Motivasi dan Pelatihan Terhadap Kinerja". *Jurnal Administrasi Bisnis (JAB)*. Vol. 21 No. 1.
- Leung, Mei-Yung., Yee, S.I.C. and Chen, D. 2011. "Structural Linier Relationships Between Job Stress, Burnout, Physiological Stress, and Performance of Contruction Project Managers". *Engineering, Construction and Architectural Management*. Vol. 18 No. 3, pp. 312-32.
- Machfudz, Masyhuri. 2014. *Metodologi Penelitian Ekonomi*. Genius Media: Jawa Timur.
- Mangkunegara, Anwar Prabu. 2005. *Evaluasi Kinerja*. Bandung: Refika Aditama.
- Mardiani, Any dan Maya S.D. 2015. "Pengaruh Kepuasan Kerja Dan Komitmen Organisasional Terhadap Kinerja Pegawai Bank Kalsel". *Jurnal Wawasan Manajemen*. Vol. 3 No. 3, pp. 269-179.
- Maryati. MC. 2014. *Manajemen Perkantoran Efektif*. Yogyakarta: UPP STIM YKPN.
- Mani, K.P. 2014. "Impact of Occupational Stress on Quality Work Life among Railway Station Masters of Trichy Division. Bonfring International". *Journal of Industrial Engineering and Management Science*. Vol. 4. No.4, pp. 165-169.
- Michael, O., Deborah, C. and Pnina, P. 2009. "Job Stress and Organizational Commitment Among Mentoring Coordinators". *International Journal of Educational Management*. Vol. 23 No. 3, pp. 266-288.
- Nasir, N.Md. and Zailina, H. 2016. "Work Stress and Cortisol Level among Shift Workers in a Tyre Manufacturing Factory in Selangor". *Asia Pacific Environmental and Occupational Health Journal*. Vol. 2 No. 2, pp. 31-36.

- Nasr, Linda. 2012. "The Relationship Between The Three Components Model Of Commitment, Workplace Stress and Career Path Application To Employees In Medium Size Organizations In Libanon". *Journal of Organizational Culture, Communications and Conflict*. Vol. 16 No. 1, pp. 72-87.
- Nekoranec, J. and Miroslav, K. 2015. "Stress In The Workplace-Sources, Effects And Coping Strategies. *Review of the Air Force Academy*. No. 1 Vol. 28, pp. 163-170.
- Noviansyah dan Zunaidah. 2011. "Pengaruh Stres Kerja Dan Motivasi Kerja Terhadap Kinerja Karyawan PT. Perkebunan Minanga Ogan Baturaja". *Jurnal Manajemen dan Bisnis Sriwijaya*. Vol. 9 No. 18, pp. 1-16.
- Nunnally, J. 1970. *Introduction to Psychological Measurement*. York: McGraw Hill Book Company.
- Olusegun, A.J., and Ajani, J.O. and Olabisi, O. 201 "An Overview of the Effects of Job Stress on Employees Performance in Nigeria Tertiary Hospitals". *Ekonomika*. Vol. 60. No. 4, pp. 139-153.
- Paramita, L., Victor, P.K. L. dan Greis M.S. 2016. "Pengaruh Komunikasi Organisasi Dan Stres Kerja Terhadap Kepuasan Kerja Serta Dampaknya Terhadap Kinerja Karyawan Di Perusahaan Umum Bulog Divisi Regional Sulawesi Utara". *Jurnal EMBA*. Vol.4 No.1, pp. 131-142.
- Poniasih, N.L.G. dan A.A. Sagung, K.D. 2015. "Pengaruh Motivasi Kerja Komunikasi Dan Stres Kerja Terhadap Kepuasan Kerja Karyawan". *E-Jurnal Manajemen Unud*. Vol. 4 No. 6, pp. 1560-1573.
- Putri, P.Y.A. dan Made, Y.L. 2013. "Pengaruh Kepuasan Kerja Terhadap Kinerja Karyawan Sektor Publik, Dengan *In-Role Performance Dan Innovative Performance* Sebagai Variabel Mediasi". *E-Jurnal Akuntansi Universitas Udayana*. Vol. 5 No. 3, pp. 627-638.
- Putra, IGN Marta Eka dan Ni Ketut Sariyathi. 2015. "Pengaruh Gaya Kepemimpinan Transformasional, Lingkungan kerja dan Kompensasi Terhadap Kepuasan Kerja Karyawan Langgeng Laundry di Kuta, Badung". *E-Jurnal Manajemen Unud*. Vol. 4 No. 5, pp. 1345-1364.
- Qureshi, M. T and Ramay, I. M. 2006. *Impact of Human Resource Management Practices on Organizational Performance in Pakistan*. Muhammad Ali Jinnah University: Islamabad

- Rachmi, Taufik dan Rizky. 2014. "Pengaruh Komunikasi Dan Motivasi Terhadap Kinerja Karyawan PT. Bober". *Jurnal Economic And Business Research Festival*. pp. 386-401.
- Raza, Ali and Muhammad, I. 2014. "Impact Of Stress on Job Satisfaction of Managerial Employees Working in Commercial Banks: a Case Study of District Ghotki Sindh. *European Journal of Business and Management*. Vol.6 No.31, pp. 330-335.
- Raziq, Abdul and Raheela, M. 2015. "Impact of Working Environment on Job Satisfaction". *Procedia Economics and Finance*. Vol. 23, pp. 717-725.
- Rehman, M.u., Rabbia, I., Zara. I., Uzma, N. and Ume, S. 2012. "The Impact of Job Stress on Employees Job Satisfaction: A Study on Private Collage of Pakistan". *Journal of Business Studies Quarterl*. Vol. 3 No. 3, pp. 50-56.
- Ridwan. 2008. *Metode dan Teknik Menyusun Tesis*. Bandung: Alfabeta.
- Rivai, Veithzal. 2005. *Manajemen Sumber Daya Manusia Untuk Perusahaan*. Jakarta: Murai Kencana.
- Robbins, Stephen P dan Timothy A. Judge. 2015. *Perilaku Organisasi*. Jakarta: Salemba Empat.
- Salam, Abdul., Munir. A.H., Shari, L.J., Khalid, N., Abuelgasim, M. and Ali, A.Q. 2014. "Job Stressand Job Satisfaction Among Health Care Professionals". *European Scientific Journal*. Vol.10 No. 32, pp. 156-173.
- Samsudin, Sadili. 2010. *Manajemen Sumber Daya Manusia*. Bandung: Pustaka Setia.
- Saranani, Fajar. 2015. "Role Conflict and Stress Effect on The Performance of Employees Working in Public Works Departement". *The International Journal Of Engineering And Science (IJES)*. Vol. 4 No. 6, pp. 1-10.
- Sedarmayanti. 2011. *Membangun dan Mengembangkan Kepemimpinan serta Meningkatkan Kinerja Untuk Meraih Keberhasilan*. Bandung: Refika Aditama.
- Summers J., and Hyman J. 2005. *Employee participation and company performance; A review of the literature*, University of Aberdeen. Joseph Rowntree Foundation.
- Sugiyono. 2009. *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Alfabeta: Bandung

- Sugiyono. 2010. *Statistik untuk Penelitian*. Alfabet: Bandung.
- Sugiyono. 2013. *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Alfabeta: Bandung.
- Sugiyono dan Agus. S. 2015. *Cara Mudah Belajar SPSS dan Lisrel*. Alfabet: Bandung
- Taurani, A. and Sadegh, R. 2012. "Effect of Employees Communication and Participation on Employees Job Satisficatio: An Empirical Study on Airline Companies in Iran". *International Conference on Economics, Trade and Development IPEDR, IACSIT Press, Singapore*. Vol. 3 No. 6, pp. 52-56.
- Titik. 2015. "Pengaruh Lingkungan Kerja, Kepemimpinan, Komunikasi Terhadap Kepuasan Kerja Karyawan KPRI Migas Cepu". *Jurnal Ilmu Dan Riset Manajemen*. Vol. 4 No. 7, pp. 1-15.
- Trivellas, P., Panagiotis, R. and Charalambos, P. 2013. "The Effect of Job Related Stress on Employees' Satisfaction: Asurvey in Health Care". *Procedia-Social and Behavioral Sciences*. Vol. 73, pp. 718-726.
- Umar, Husein. 2005. *Metode Penelitian*. Jakarta: Salemba Empat.
- Wahyudi, N.E. and Mumammad, A. 2011. "Analysis Of Capability, Communication Quality And Organization Learning Influence On Employee's Performance (Case Study of the Office of Agricultural Service, Salatiga)". *Jurnal EKOBIS*. Vol.12 No. 1, pp. 92-105.
- Welch, Mary. 2011. "The Evolution Of The Employee Engagement Concept: Communication Implications Corporate Communications". *An International Journal*. Vol. 16. No. 4, pp. 328-346
- Wibowo, I.G.P. 2014. Pengaruh Stres Kerja Terhadap Kepuasan Kerja Dan Komitmen Organisasional Karyawan UD. Ulam Sari Denpasar. *Tesis*. Program Magister Manajemen. Pascasarjana Universitas Udayana Denpasar.
- Wirawan. 2009. *Evaluasi Kinerja Sumber Daya Manusia*. Jakarta: Salemba Empat.
- Wirawan, I Dewa Gede Kresna dan I Nyoman.S. 2015. "Pengaruh Komunikasi, Motivasi dan Lingkungan Kerja Fisik Terhadap Kepuasan Kerja Pegawai Sekretariat Daerah Kota Denpasar". *E-Jurnal Manajemen Unud*. Vol. 4. No. 10, pp. 3037-3062.

Wijono, Sutarto. 2006. "Pengaruh Kepribadian Type A dan Peran Terhadap Stres Kerja Manajer Madya". *INSAN*. Vol. 8 No. 3.

Zafar, Qadoos., Ayes, A., Tayyab, H., Toqeer, I. and Hafiz, I.Y. 2015. "The Influence of Job Stress on Employees Performance in Pakistan". *American Journal of Social Science Research*. Vol. 1 No, pp. 221-225.