

**ANALYSIS OF FACTORS AFFECTING EMPLOYEES
SATISFACTION IN PT. WANGSA JATRA LESTARI**

THESIS

Submitted as Partial Fulfillment of the Requirement
for Getting Master of Management Graduate Program
Magister of Management



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P 100 130 043

**MASTER OF MAGISTER MANAGEMENT
MUHAMMADIYAH UNIVERSITY OF SURAKARTA**

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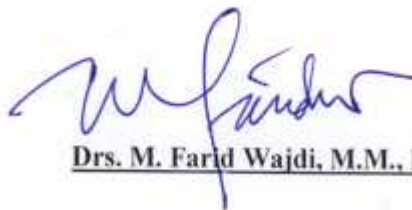
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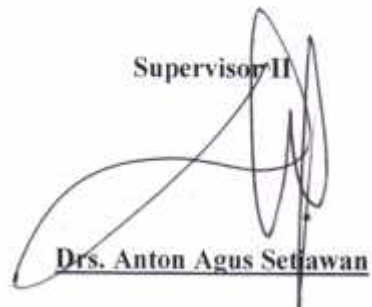
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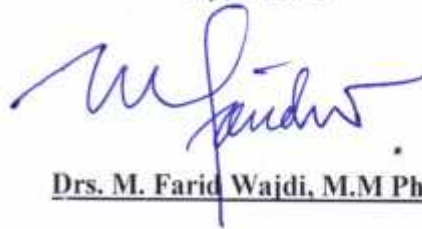
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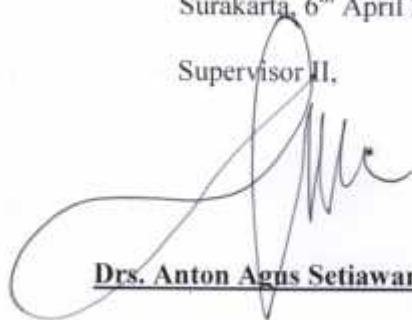
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SATISFACTION IN PT WANGSA JATRA LESTARI**

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dan dinyatakan telah memenuhi syarat untuk diterima

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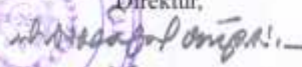

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MOTTO

“Live every day to the fullest – in moderation”
Lindsay Lohan

“Do not your personal abject falsehood because he pearls yourself
invaluable”
Anonim

“A friend is a source of happiness when our unhappy”
Anonim

“Do my best, so I will not blame you for what I do”
The writer

DEDICATION

Each of the ideas contained in this paper sheets are part of Allah SWT guidance to the author and to the lord of the Prophet Muhammad. The writer dedicate this paper to:

1. Beloved father and mother as well as my extended family, thank you for your compassion and sacrifice.
2. Friends who have always encourage me, so the writer can complete the study so far.
3. People who will read this paper.

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بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

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4. To all leaders and employees of the Graduate library and the central library of University Muhammadiyah of Surakarta who helped provide the opportunity and preparation of the references in this thesis.

5. A big thank you I do not forget to give to my beloved parents who have provided support, prayers, and give motivation to complete this study.
6. For my friends who give me support and encouragement to complete this thesis, thank you very much.
7. Of course in introductory sheet is not enough this time I mention one by one, but for services and help all those I say thank you.

The writer realizes that this research paper is far from being perfect because of her limited capability. Thus, revision, suggestion, and criticism are welcomed for the perfection of this work. The writer wishes this research paper would be useful and helpful to readers.

Wasalamualaikum Warahmatullahi Wabarakatuh

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ABSTRACT

ANALYSIS OF FACTORS AFFECTING EMPLOYEES SATISFACTION IN PT. WANGSA JATRA LESTARI

The purpose of this study are: 1) To determine there is relationship or not of working environment with satisfaction of employees; 2) To determine there is relationship or not of pay & promotion with satisfaction of employees; 3) To determine there is relationship or not of job security with satisfaction of employees; 4) To determine there is relationship or not of co-workers with satisfaction of employees; 5) To determine there is relationship or not of supervisor with satisfaction of employees; and 6) To determine there is relationship or not of level of fairness with satisfaction of employees. This research is quantitative, by taking samples at PT. Wangsa Jatra Lestari. The study population and sample as many as 181 employees were taken by 150 employees. The technique of collecting data using questionnaires. The data analysis technique used is multiple linear regression analysis. The results obtained showed that: 1) There exists a positive relationship between working environment and satisfaction of employee; 2) Pay and promotion enhances job satisfaction of employee; 3) Increased job security has a positive impact on job satisfaction of employees; 4) A positive correlation exists between relationship with co-workers & job satisfaction; 5) Supervisor's supports increase the job satisfaction of employees; and 6) Increased level of fairness has a significant impact on job satisfaction.

Keywords: Working Environment, Pay & Promotion, Job Security, Relationships with Co-Workers, Relationship with Supervisor, and the Level of Fairness.

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